



ADDRESSING KEY CHALLENGES OF SUSTAINABLE URBAN MOBILITY PLANNING

Citizen and Stakeholder Involvement A Precondition for Sustainable Urban Mobility Planning

CIVITAS FORUM

URBAN MOBILITY AND SOCIAL INCLUSION - PLANNING ACCESSIBILITY
FOR MORE SUSTAINABLE CITIES

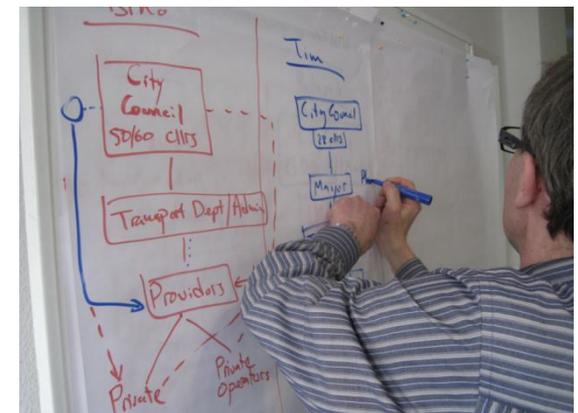
Training Session: How to engage different social groups in urban mobility?

26 September 2014, Casablanca

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Why is participation important for sustainable urban mobility planning?

- Involvement of citizens and stakeholders is the **basic principle** of a Sustainable Urban Mobility Plan
- **Long-term perspective of SUMP** requires a high degree of support and acceptance
- The integration of the public opinion is **evidence based decision making**
- Each political decision creates winners and losers. Public involvement **increases transparency** and helps **decision making**
- Participation is **knowledge development**.



Academic perspectives on stakeholder and citizen involvement

- The quality of planning outcomes may be enhanced through public involvement by:
 - inclusion of new ideas and knowledge
 - increasing the range of options
 - testing evidence and positions
 - addressing uncertainty and conflict

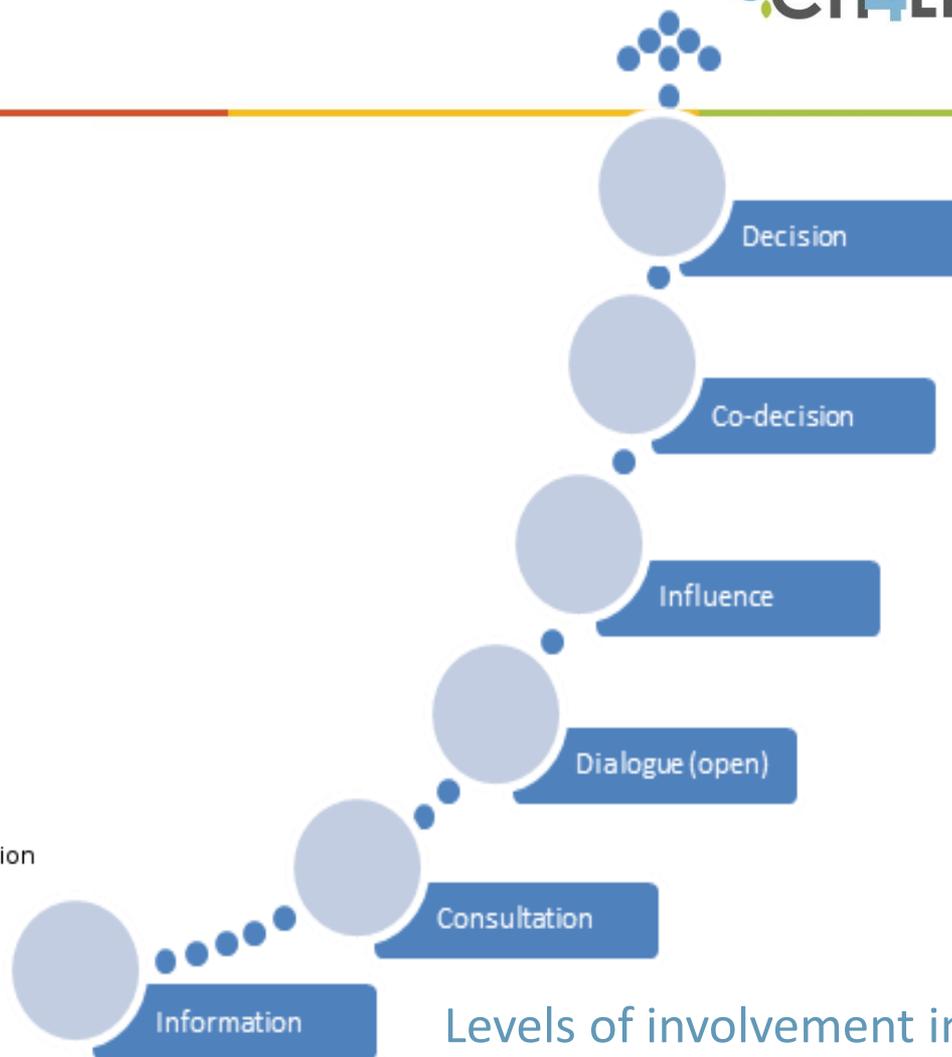
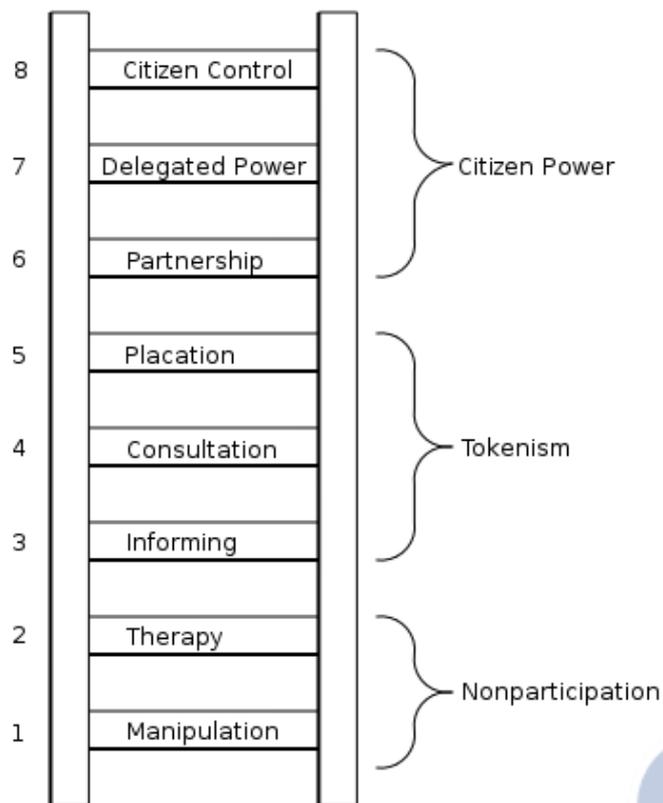
(Booth & Richardson, 2001)



French Student Poster. In English, I participate; you participate; he participates; we participate; you participate . . . They profit.

Source: Arnstein, 1969: A ladder of citizen participation

Hierarchies and intensities of participation



The “Arnstein Ladder” of participation
(Sherry R. Arnstein, 1969)

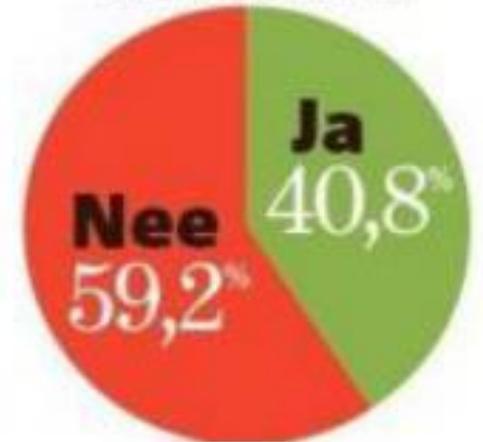
Levels of involvement in planning and decision-making processes
(Sturm, 2012)

Stakeholder and public involvement practices in European cities

- Countries with formal, mandatory consultation procedures for mid- and large scale transport projects as well as for the development of transport plans and SUMP
- Countries with experience with innovative involvement tools
- Countries with no or only very limited formal procedures for involving citizens and stakeholders

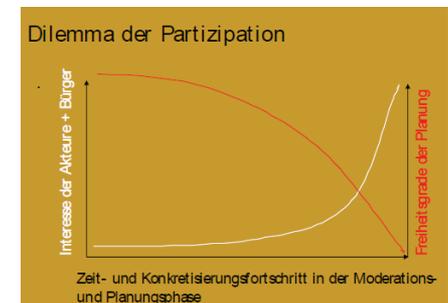


54.333 ja-stemmers
78.955 nee-stemmers
1.573 ongeldige stemmen



Barriers to involving stakeholders and citizens successfully

- the **lack of political will** and support for carrying out an (in-depth) participation process
- **limited financial and personnel capacities** within local authorities
- **lack of skills** on how to plan and carry out a participation process
- a so called **'consultation fatigue'** mirroring the low interest and awareness of transport planning among citizens and stakeholder groups;
- **'dilemma of participation'** as common problem
- an **imbalance of stakeholders**
- difficulties to initiate **behavioural change**
- the **lack of a participation tradition** in some of the Central and Eastern Europe countries



Common barriers in participation and how to overcome these

e.g. Improving the internal administrative process of organising participation:

1. Identification of the status of participation
2. Definition of targets
3. Development of a participation strategy
4. Setting up dialogue structures and the process organisation
5. Definition of responsibilities
6. Clarification of resources
7. Review of skills and participation competences

Conclusions

- Moving back to top-down planning approaches is no option either
- Striking trend of people realising and showing that transport planning does not accord with their ideas and expectations
- Local authorities need to react to this call
- Participatory planning as an educational and knowledge development process – learning curve on both sides
- Mobility planning in times of austerity: effective and (cost) efficient planning
- Participation as a mean for prevention of opposition and failure
- Creation of ownership and greater sense of responsibility

Buzești-Berzei Project, Bucharest



Osterweel Link project, Antwerp



Thank you for your attention!



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