Dear Madam, Dear Sir,

In order to assess and improve the quality of the CIVITAS Forum’s annual conference we would like to know your opinion on a range of aspects relating to the Graz Forum conference, 2-4 October 2019.

Please **hand in** your completed survey via the conference app or pass it on as a hardcopy to the *registration desk* or give it to one of the *conference staff*. Moreover, this evaluation form is also downloadable from the Conference website at: <http://civitas.eu/forum2019> and can be **emailed** to: [forum2019@civitas.eu](mailto:forum2019@civitas.eu). In case you email, please do it no later than 11 October 2019!

Thank you very much for your support!

The conference organisation team

**1) Please give TWO main reasons for attending the CIVITAS Forum Conference 2019**

***(Please mark with an “x”)***

|  |  |
| --- | --- |
| New sources of information |  |
| Networking/new contacts |  |
| To get technical information/identify best practices |  |
| For cities: to influence EC strategies and priorities |  |

**2) Which of the following describes best the type of position you hold?**

***(Please mark with an “x”)***

|  |  |
| --- | --- |
| Political representative |  |
| Public administration |  |
| Researcher/Academic |  |
| Other |  |

**3) Which of the following best describes your organisation?**

**(*Please mark with an “x”)***

|  |  |
| --- | --- |
| National/Regional Government |  |
| Municipality/Council |  |
| Public Transport Authority |  |
| Transport Operator |  |
| Other Public Authority |  |
| Academic |  |
| Private Consultancy |  |
| Other |  |

**4) How satisfied were you with the following sessions?**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |  |
| --- | --- | --- |
| WEDNESDAY, 2 Oct. 2019 | Opening plenary (welcome addresses/ keynote speeches) |  |
| FRIDAY, 4 Oct 2019 | Closing Plenary (panel discussion/ closing statements) |  |  |

**5) How satisfied were you with the following events?**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |  |
| --- | --- | --- |
| WEDNESDAY, 2 Oct. 2019 | Site Visit A – Mobility in the historic city centre of Graz – a city for cars or more space for people? |  |
|  | Site Visit B – Smart City Graz – a city of short trips |  |
|  | Site Visit C – Innovative mobility solutions for an historic city |  |
|  | Site visit D – Pilot Project “GrazLog”: A walkshop on sustainable urban logistics |  |
|  | Site Visit E – Research and education in aerospace for a better mobility |  |
|  | Cocktail Reception at Schloßberg Restaurant |  |
| THURSDAY, 3 Oct 2019 | CIVITAS Award Ceremony and Gala dinner at Congress Graz |  |
| FRIDAY, 4 Oct 2019 | Site Visit A – Mobility in the historic city centre of Graz – a city for cars or more space for people? |  |  |
|  | Site Visit B – Smart City Graz – a city of short trips |  |
|  | Site Visit C – Innovative mobility solutions for an historic city |  |
|  | Site visit D – Pilot Project “GrazLog”: A walkshop on sustainable urban logistics |  |
|  | Site Visit E – Research and education in aerospace for a better mobility |  |
|  | Site visit F – tim goes REGIOtim – Urban and peripheral examples of multi modal hubs in contrast |  |
| WHOLE PROGRAMME | Sessions |  |
|  | Exhibition |  |
|  | On-site support |  |  |
|  | On-site guidance |  |
|  | On-site information |  |
|  | Lunches |  |
|  | Coffee breaks |  |

**6) Which topics or themes would interest you for future annual CIVITAS Forum conferences?**

|  |  |
| --- | --- |
| Soft Measures and Social Issues (e.g…) |  |
| Policy Measure Implementation (e.g…) |  |
| Technical Measure Implementation (e.g…) |  |
| CIVITAS as a Forum network (e.g…) |  |
| Other (please explain below) |  |

**7) How would you evaluate our hosts? Please indicate how satisfied you were with…**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |
| --- | --- |
| The registration service |  |
| Conference App as central information channel |  |
| Suggestions for future improvement of the app or information strategy in general (e.g. additional information) |  |

|  |  |
| --- | --- |
| City of Graz as host for CIVITAS Forum conference |  |
| Main mode of transport to reach Graz |  |
| Plane |  |
| Train |  |
| Car |  |
| Other |  |
| Transport from the airport to Graz city centre |  |
| Which airport transport did you choose (please explain below)? |  |

|  |  |
| --- | --- |
| How satisfied you were with your transport? |  |
| How satisfied you were with your hotel? |  |
| How would you rate the venues of the conference? |  |
| How would you rate the meals during conference? |  |
| How would you rate the availability of online information how to travel to Graz? |  |
| What do you think about Graz as a conference city (please explain below)? |  |

***(Please answer Yes or No)***

|  |  |
| --- | --- |
| Was it the first time for you to visit Graz? |  |
| Did Graz attract you to come back for a private journey? |  |

**8) Do you have any other comments/suggestions?**

**Thank you very much for your feedback!**

**Feel free to add your name, if you want to**