Citizens participation in mobility:
Good practice presentation

City of Ghent

Community Based Planning

Integrated policy, aimed at creating sustainable development, aimed at achieving a workable active participation of citizens, by developing and implementing neighbourhood programmes

Community Based Planning

The municipality of Ghent wants to attune and achieve its policy based on the desires, concerns and difficulties of its citizens

Basic idea:
participation only succeeds if people are being well informed

territory-based operations facilitates working procedures to suit the needs of the district

Community Based Planning

25 neighbourhoods

Preconditions

1. History
2. Organisation of the city
3. Information
Preconditions: history

Community based planning has a history:
- 'Interactive policy'
- starting in the 1970s with advisory councils and hearings
- evolving towards community based planning in the 1990s

Preconditions: organisation of the city

Since 1995 the city of Ghent realized:
- a new departmental structure
- project-based operation: to avoid ad hoc solutions
- community based planning

A result of this evolution:
Clear position of community based planning within the organisation:

Preconditions: organisation of the city

- Ressorting directly under the mayor, while mobility is the authority of a deputy mayor
- Horizontal position throughout the whole organisation: enhances co-operation between city departments and neighbourhood organisations and residents
- Profile of community based planner: link between the citizens and the policy-makers (present in the district and on the level of the policy-makers)
- Political mandate to be the go-between
  - boundary conditions to create an optimal environment for participation of citizens

Preconditions: information

Talking about citizen engagement, we need
- Information for all the partners/actors: newsletters, …
- Campaign: bike-happening, …
- …

Different cases: territorial planning

Talking with citizens about the neighbourhood.
• Parking policy en parking facilities
• Circulation
• Road/traffic safety
• …
Process by hearings, meetings, …

Different cases: interventions in the neighbourhood

Working with remarks/complaints:
• Monthly meeting of different city services
• Action Plan
• Investigation: social basis of the public support
• Communication
• Intervention
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<th>How to reach us</th>
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<td>Community Based Planning</td>
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