Dear Madam, Dear Sir,

In order to assess and improve the quality of the CIVITAS Forum’s Annual Conference we would like to know your opinion on a range of aspects relating to the Umeå Forum, 19-21 September 2018.

Please **hand in** your completed session survey to the *registration/secretariat* or give it to one of the *conference staff*. Moreover, this evaluation form is also downloadable from the Conference website at: <http://civitas.eu/forum2018> and can be **emailed** to: secretariat@civitas.eu. In case you email please do it no later than 28th September 2018!

Thank you very much for your support!

The CIVITAS Secretariat

**I) Please give TWO main reasons for attending the CIVITAS Forum Conference 2018**

***(Please mark with an “x”)***

|  |  |
| --- | --- |
| New sources of information |  |
| Networking/new contacts |  |
| To get technical information/identify best practices |  |
| For cities: to influence EC strategies and priorities |  |

**II) Which of the following describes best the type of position you hold?**

***(Please mark with an “x”)***

|  |  |
| --- | --- |
| Political representative |  |
| Transport practitioner within municipal administration |  |
| Researcher/Academic |  |
| Other |  |

**III) Which of the following best describes your organisation?**

**(*Please mark with an “x”)***

|  |  |
| --- | --- |
| National Government |  |
| Municipality/Council |  |
| Public Transport Authority |  |
| Transport Operator |  |
| Other Public Authority |  |
| Academic |  |
| Private Consultancy |  |
| Other |  |

**IV) How satisfied were you with the following sessions?**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |  |
| --- | --- | --- |
| WEDNESDAY, 19 Sept. 2018 | Welcome addresses/Plenary session |  |
| FRIDAY, 21 September 2018 | Closing Plenary Session  |  |   |

**V) How satisfied were you with the following events?**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |  |
| --- | --- | --- |
| WEDNESDAY, 19 Sept. 2018 | Site Visit 1 – Umeå University – smart university district |  |
|  | Site Visit 2 – Going electric – buses and cargo bikes |  |
|  | Site Visit 3 – Safe and secure gender-sensitive infrastructure |  |
|  | Site Visit 4 – Vasaplan – Umeå’s new multi-modal hub |  |
|  | Site Visit 5 – Northern Sweden as a bio-fuel region (including lunch) |  |
|  | Cocktail Reception at P5 at the Väven, the Culture house in Umeå |  |
| THURSDAY, 20 Sept. 2018 | CIVITAS Award Ceremony and Gala dinner at the Folkets Hus |  |
| FRIDAY, 21 September 2018 | Site Visit 1 – Umeå University – smart university district |  |   |
|  | Site Visit 2 – Going electric – buses and cargo bikes |  |
|  | Site Visit 3 – Safe and secure gender-sensitive infrastructure |  |
|  | Site Visit 4 – Vasaplan – Umeå’s new multi-modal hub |  |
| WHOLE PROGRAMME | Exhibition |  |
|  | Take-up and Transfer Sessions |  |
|  | On-site support |  |   |
|  | On-site guidance |  |
|  | On-site information |  |
|  | Lunches |  |
|  | Coffee Breaks |  |

**VI) Which topics or themes would interest you for future Annual CIVITAS Forum Conferences?**

|  |  |
| --- | --- |
| Soft Measures and Social Issues (e.g…) |  |
| Policy Measure Implementation (e.g…) |  |
| Technical Measure Implementation (e.g…) |  |
| CIVITAS as a Forum network (e.g…) |  |
| Other (please explain below) |  |

**VII) How would you evaluate our hosts? Please indicate how satisfied you were with…**

***(Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))***

|  |  |
| --- | --- |
| The registration service |  |
| City of Umeå as host for CIVITAS Forum |  |
| The Welcoming signs at Umeå Airport  |  |
| Transports from the Airport to Umeå Center |  |
| Which Airport transport did you choose (please explain below) |  |

|  |  |
| --- | --- |
| How satisfied you were with your transport |  |
| Your satisfaction with your hotel  |  |
| What do you think about Umeå as a conference city (please explain below) |  |

**VII) Do you have any other comments/suggestions?**

**Thank you very much for your feedback! What’s Next?**

Please **hand in** your completed questionnaire to the *registration/secretariat* or give it to one of the *conference staff* before your departure from the conference venue. This evaluation form is also downloadable from the Conference website at: http://civitas.eu/forum2018 and can be **emailed** to: secretariat@civitas.eu. In case you email or post please do it no later than 28th September 2018!

**We are looking forward meeting you again at the CIVITAS Forum Conference 2019!**

**Best regards,**

**The CIVITAS Secretariat**

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