**About Ljubljana**

Ljubljana, the capital of Slovenia and the country’s cultural, trade and scientific centre, has a population of 275,000, in addition to the 130,000 commuters who travel to the city each day.

In Ljubljana, West Europe meets Central Europe, Balkan meets Mediterranean, contributing to geographic diversity and a cultural melting pot. High urban density in the city centre, an under-developed public transport system and modest use of public transport facilities contribute to air pollution, noise, and congestion problems. Within the CIVITAS ELAN project, Ljubljana is working to reverse these negative trends, and to make the city more citizen-friendly and sustainable.

**Technology**

**E-ticketing and fare integration**

**Objectives / Innovative Aspects**

- Create an integrated e-ticketing system for all public transport operations on the local, possibly also regional level.
- Introduce an integrated smart card for ticketing and payment.
- Create a web page with complete travel information for all modes in Ljubljana.

**Expected Results**

- Increased customer satisfaction rates by up to 20%.
- Increased public transport user numbers to 20%.

**Innovation**

**Congestion charging scheme**

**Objectives / Innovative Aspects**

- Kick-off a constructive dialogue between relevant actors on the potential of a sustainable congestion charging scheme in Ljubljana.

**Expected Results**

- Formal agreement on a congestion charging scheme between relevant decision makers.
- Proposal for a technical solution for the implementation of the scheme selected.
- Four citizen dialogue events.
- Several technical studies on suitable options.
- Increased public awareness of urban transport problems and acceptance of the need for restrictive measures.

**Infrastructure**

**Green procurement for public fleets**

**Objectives / Innovative Aspects**

- Extend the market for hybrid vehicles in the city.
- Implement green procurement through purchasing hybrid vehicles for the city’s fleets.
- Promote the use of hybrid vehicles in the public and private sector.
- Improve air quality by lowering emissions.

**Expected Results**

- Three promotion campaigns implemented in collaboration with the Eco-Fund.
- Hybrid cars will represent at least 10% of the new vehicles used by the municipality.
- Reduced fuel consumption and CO₂ emissions per km.
- Reduced noise levels.

**City Contact**

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Ljubljana participates in the CIVITAS Initiative for cleaner and better transport co-financed by the EU.