

# TRANSPORT GUIDE



# INDEX

<b>INTRODUCTION</b> .....	<b>3</b>
<b>PUBLIC TRANSPORT</b> .....	<b>4</b>
Road .....	4
Bus.....	4
Further private operators.....	6
Taxi .....	7
Railway.....	9
Tram.....	9
Train .....	10
Metro .....	12
Funicular.....	15
River .....	15
Douro River Crossing .....	15
<b>PRIVATE TRANSPORT</b> .....	<b>16</b>
Car .....	16
Bicycle.....	17
<b>TICKETS</b> .....	<b>18</b>
<b>NOTES</b> .....	<b>23</b>

# INTRODUCTION

During these last years there has been a strong increase in road traffic in the cities, owing to different factors, namely, the rise in travelling within the urban tissue, in quantity and length, as well as in the number of cars per 1000 inhabitants.

Various economic, urbanistic and environmental reasons make it impossible to accompany this development by creating more transport structures to satisfy the need for travelling and parking, in due time.

The result is well known: streets filled with vehicles, traffic difficulties and high environmental impact, endangering the quality level of life in the cities.

The Porto City Council has been trying to minimize these effects by adopting traffic management and control measures to optimize usage of the travelling space.

The Mobility Management techniques in use, for example, take some procedures to enhance the use of more sustainable means of transportation, namely a wider use of public transport.

The Mobility Shop, in Porto, fits in these purposes by supplying different kinds of services that allow a better knowledge of the available options, for a better use of the varied means of transportation.

This guide synthesizes a set of useful data on how each means of transportation can be used in Porto, for whatever kind of travelling you need: house – work, house – school or simply leisure.

Porto, September 2008

# PUBLIC TRANSPORT

## ROAD



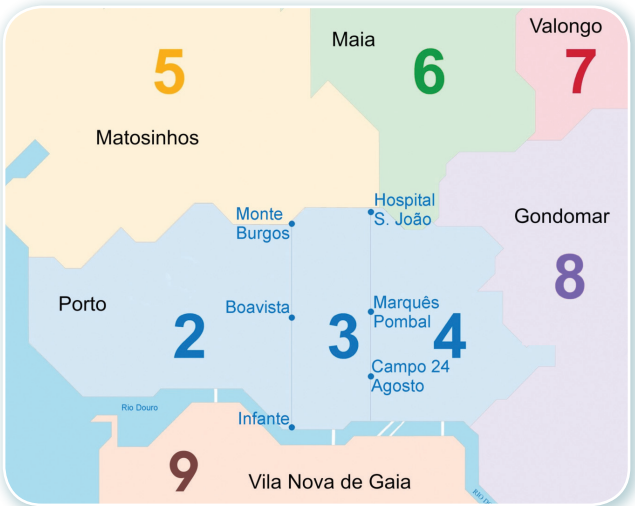
### BUS

The bus company operating in Porto is STCP - Sociedade de Transportes Colectivos do Porto, SA.

### WORKING HOURS

Buses travel day and night within the Porto district or into one of the 5 neighbouring districts (Matosinhos, Vila Nova de Gaia, Maia, Gondomar and Valongo). The STCP provides free timetables and maps of the day and dawn network. The day network works from 06:00 to 21:00 with 60 lines, 39 of which keep working up to 00:30.

From 01:00 to 05:00 the main axes of the STCP network are covered by 13 lines, providing combined connections at the Avenida dos Aliados. [\(Check network maps and timetables at the STCP offices and Mobility Shop\)](#)



The line numbers have 3 digits. The first one, from 2 to 9 corresponds to the destination geographic area, according to the above map.

There are also shorter local lines whose identification begins with Z, as in Zone – ZH (Historical Zone ), ZR (River Zone), ZM (Massarelos Zone) and ZL ( Lordelo Zone).

The dawn network's identification begins with the line number, followed by "M" (as for dawn in Portuguese "madrugada").

## TICKETS



To travel on buses, clients must hold a month pass or a ticket valid for their trip. All tickets must be validated when entering the bus, at one of the yellow validating devices.

All STCP lines accept both their own pass or ticket and the intermodal

Andante pass or ticket. In the buses you can purchase the ticket "Agente Único STCP" for the single trip you are about to go on, and the Andante Tour tickets that allow you to travel within the Andante network for 24 consecutive hours (Andante Tour 1) and 72 consecutive hours (Andante Tour 3) counting from the first validation.

The STCP monthly pass is loaded into a Gold Andante card (personalized). This card can be loaded with both STCP and Andante intermodal tickets. You can have at the same time a monthly STCP or Andante pass and one of the occasional STCP or Andante tickets loaded into your card. The occasional STCP tickets can be bought in multiples of 2 or 10 trips and must be loaded into an STCP rechargeable card or the Andante Gold card.

The monthly pass can be bought at the STCP ticket offices and at the Andante shops. It can be loaded at the post offices, the Payshop agents, the STCP ticket offices, the automatic sale machines at the Metro stations and at the ticket offices of the S. Bento (Mobility Centre), Campanhã, General Torres, Espinho and Ermesinde railway stations.



You can check the sale points at [www.stcp.pt](http://www.stcp.pt), as well as through the free telephone line (Linha Azul) 808 200 166.

### EASY ACCESS

STCP buses equipped with access platforms show a sticker identifying access for people with reduced mobility. The majority of the rest of the buses have a low ground level also allowing access to wheelchairs.

### CONNECTION AIRPORT - PORTO

Lines 601 and 602 connect the airport to the centre of Porto. Line 604 connects the S. João Hospital to “Pólo Universitário da Asprela” (the Asprela University Campus), departing from the airport.



### FURTHER PRIVATE OPERATORS

Private operators provide road transportation out of the city. These trips depart from bus terminals located mostly in the city centre.

In the Mobility Shop you can find detailed information on directions, timetables and prices of these operators.

Travelling within the city is not possible with these operators.

### TIMETABLES

Timetables are available at each operator’s office, on the respective terminal, as well as at the Mobility Shop.

## TICKETS

Tickets and monthly passes are bought at the offices of the bus operators. Long trip tickets (expressos) can also be bought at travel agencies.

The Andante tickets are valid for some lines of the private operators associated to the intermodal system: Resende (105 Custóias/Leça da Palmeira, 107 Matosinhos/Valongo); Valpi (Line Sobrado de Baixo/Porto [Trindade] and Line Ponte Rio Ferreira / Porto [Trindade]); Espírito Santo (18 Afurada [Vila Nova de Gaia]/Porto [Boavista]); Maia Transportes (25 Alfena/Maia [Pr. do Município]) and Gondomarense (1 Porto [C. 24 Agosto]/Gramido and 22 Porto [C. 24 Agosto]/Lagoa). [Check ticket prices on pages 18 and 19](#)



## TAXI

The Mobility Shop provides information on the location of the city's taxi stops. Taxis work day and night and are available at any of the several taxi ranks in the city. They usually take up to 4 people, but there are also some vehicles prepared to take up to 8 people.

Taxis are normally beige, or black and green and hold a lighted sign showing the word "TAXI", which also shows the fare in use. Every taxi has a taximeter and the traveller should pay the exact amount it shows at the end of the trip.



The transport of animals and packages measuring over 55x35x20 cm is subject to an extra charge of €1,60, except for the auxiliary devices for people with reduced mobility, prams and accessories to transport children and guide dogs.

Calling a taxi by telephone or by the taxi radio central costs an extra € 0,80.

Information on prices is stuck onto the window of the rear left door and is also available at the Mobility Shop.

The taxi driver must issue a receipt for the ride and the client must keep it and check if the taxi plate is correct. If any claim arises, the client must present the receipt to a security officer or office.

## TAXI PRICES

### URBAN SERVICE

Up to 4 passengers	06:00-21:00	Initial fee	2,00
		Per Km	0,45
Over 4 passengers		Initial fee	2,00
		Per Km	0,58
Up to 4 passengers	21:00-06:00 and sat/sun/holidays	Initial fee	2,50
		Per Km	0,54
Over 4 passengers	0:00 - 24:00	Initial fee	2,50
		Per Km	0,70

### URBAN/SUBURBAN SERVICE (combined trips) EMPTY RETURN

Up to 4 passengers	06:00-21:00	Initial fee	3,25
		Per Km	0,90
Over 4 passengers		Initial fee	3,25
		Per Km	1,16
Up to 4 passengers	21:00-06:00 and sat/sun/holidays	Initial fee	3,90
		Per Km	1,08
Over 4 passengers	0:00 - 24:00	Initial fee	3,90
		Per Km	1,39



### URBAN/SUBURBAN SERVICE (combined trips) RETURN WITH PASSENGERS

Up to 4 passengers	06:00-21:00	Initial fee	3,25
		Per Km	0,45
Over 4 passengers		Initial fee	3,25
		Per Km	0,58
Up to 4 passengers	21:00-06:00 and sat/sun/holidays	Initial fee	3,90
		Per Km	0,54
Over 4 passengers	0:00 - 24:00	Initial fee	3,90
		Per Km	0,70

### SERVICE BY THE HOUR – Previously agreed

Up to 4 passengers	1 hour	8,35
	½ hour	4,18
Over 4 passengers	1 hour	9,80
	½ hour	4,90

(Amounts in euros - VAT included)  
Source: ANTRAL, September 2008

## RAILWAY



### TRAM

The tram network is managed by the STCP. At the moment there are 3 historical tram lines: line 1 “Infante - Passeio Alegre”, line 18 “Massarelos - Carmo” and line 22 “Batalha - Carmo”.

### WORKING HOURS

Trams ride every day from 09:15 to 18:30 – line 1, between 09:15 and 19:00; line 18, between 09:30 and 19:00; line 22, from 09:15 (departing from the Clérigos bus stop) to 19:00.

## TICKETS

Andante, Andante Tour 1 and 3, as well as “Viajante Museus” (Museums Traveller). You can buy an Andante card charged with one trip from the tram driver. It costs € 1,45, including the price of the rechargeable card (€ 0,50).



## TRAIN

The urban service is managed by CP, Comboios de Portugal, and the company has centralized this activity in “Comboios Urbanos do Porto”.

The train network managed by CP, Comboios Urbanos do Porto is composed by 4 lines, within 60 km, providing transportation from Porto to Braga, Guimarães, Caíde/Marco de Canaveses and Aveiro.

There are three stations in Porto providing connections to the city centre: S. Bento Station, centre, Campanhã Station, East, and Contumil Station, Northeast.

CP also provides long trip and regional services, from Porto to different destinations in and outside the Country, including the “Alfa Pendular”, Intercities, Inter-regional, Regional and International services, departing from Campanhã and/or S. Bento.

## TIMETABLES

You will find brochures at every CP, Comboios Urbanos do Porto's information and sales offices, as well as at the Client Support Office in the S. Bento Railway Station (Mobility Centre) and the Mobility Shop, providing information on origin, destination, stops and timetables.

Timetables are also available on the Internet at [www.cp.pt](http://www.cp.pt). Through this website you can plan your trip throughout the entire national CP network by checking national timetables.



## TICKETS

Tickets must be bought before the trip whenever ticket sale is available at the station platform, either at the ticket office or the automatic machines in the stations, which are prepared to accept coins, notes, ATM card and Pocket Money Card. CP, Comboios Urbanos do Porto provides various kinds of tickets from which you can choose the one that better satisfies your needs: one way or round trip tickets, 3 and 5 day Multitrips, 10 Trips (these tickets can only be purchased at the automatic machines) and monthly passes. Besides the CP tickets you can also travel with Andante tickets, from Valongo to S. Bento and to Espinho. [\(Check prices on page 22\)](#)

To make it easier for you to choose the most adequate ticket there is a brochure (Prices 2008) available at the sale and information offices, the Client Support Office in the S. Bento Station (Mobility Centre) and the Mobility Shop, showing all tickets, the zone map and respective prices. You can also check the prices at [www.cp.pt](http://www.cp.pt).

## LUGGAGE

There are luggage lockers available at the S. Bento and Campanhã Stations.



## METRO

The network is 60 km long, and it is divided into 5 lines:

### **Blue Line (A):**

Estádio do Dragão (Porto) - Senhor de Matosinhos (Matosinhos);

### **Red Line (B):**

Estádio do Dragão (Porto) - Póvoa de Varzim;

### **Green Line (C):**

Estádio do Dragão (Porto) - ISMAI (Maia);

### **Yellow Line (D):**

Hospital S. João (Porto) - D. João II (Vila Nova de Gaia);

### **Violet Line (E):**

Estádio do Dragão (Porto) - Aeroporto.





## WORKING HOURS

The Metro runs daily from 06:00 to 01:00.

## TICKETS

To travel by Metro you must hold the Blue Andante Card (€ 0,50) or the Andante Gold (€ 5,00) and load it at one of the selling points with the trip you need. Your card/ticket must be validated before each trip. The Andante can be bought at the automatic sale machines of the Metro stations, at the Andante Shops and at the Andante selling points, including the Mobility Shop and the Payshop network. The Andante Tour 1 and Andante Tour 3 tickets are valid to the Metro. [\(Check prices on pages 18 and 19\)](#)

Before your trip check the maps on the walls of the metro stations and confirm the zone identification, as well as the instructions of use available at the sale network or at [www.linhaandante.com](http://www.linhaandante.com). For further information call the Andante Line at 808 200 444.

## ALTERNATIVE TRANSPORT

The connection to Trofa is provided by buses departing from the ISMAI Station (Maia).

Timetables are available at [www.metrodoporto.pt](http://www.metrodoporto.pt), the STCP offices, the Andante Shops, the Alternative Transport Sale Points and the Mobility Shop.

The tickets from alternative transports are also valid for travelling on lines A, B, C and E.



## GUINDAIS FUNICULAR

The Guindais Funicular connects Batalha to Ribeira, with two stations: the Batalha Station (R. Augusto Rosa) and the Ribeira Station, by the Luís I Bridge (Av. Gustavo Eiffel).

### WORKING HOURS

The funicular runs from June to September from 08:00 to 22:00 (Sunday to Wednesday) and from 08:00 to 24:00 (Thursday to Saturday); from October to May from 08:00 to 20:00 (Sunday to Thursday) and from 08:00 to 24:00 (Friday and Saturday).

### TICKETS

To be able to travel in the Guindais Funicular you must buy an Andante Z2 or the Andante Tour.

Your monthly pass is also valid if you sign for the C1 Andante zone.



## RIVER



## DOURO RIVER CROSSING

Boats provide transport across the Douro River – from the Ouro Quay, in Porto, to Afurada, in V. N. Gaia, and back. Each crossing takes about 5 minutes. To travel to the city centre there is a bus stop in front of the departure/arrival quay. Use line 500 and the tram line.

### WORKING HOURS

Boats operate from 06:00 to 22:00, every 15 minutes.

### TICKETS

Tickets are purchased in the boat. Each trip costs € 1,00.

# PERSONAL TRANSPORT



## CAR

### PARKING

Parking in the city can be free or paid for. The Mobility Shop provides a map showing the location of 50 car parks, their opening hours, price per 15 minute fraction. You will find the respective park signs throughout the city.



Besides these car parks there are also street parking spots, duly identified, which you must pay for a maximum of 2 hour parking. (limited time parking areas). There are two different fees per hour: € 0,60 in the city centre and € 0,30 on other areas. Locals may benefit from a lower price - € 0,15/hour on any area, by paying through a specific card, "Crediparcómetro Residente", available for purchase at the Porto City Council. The car must be registered in the local's name and he must hold a Resident Card also issued by the Porto City Council. With this card, locals can also benefit from free parking periods, from 08:00 to 10:00, from 12:00 to 14:00 and from 18:00 to 20:00. In these parking spots, parking must be paid from 08:00 to 20:00, Monday to Friday, and it's free at weekends and holidays.



## CAR RENTAL

The Francisco Sá Carneiro Airport concentrates most car rental agencies. But you can also find a great number of such agencies in Porto.

To rent a car you must present your driver's license, you identification card or passport and a credit card. Normally, car rental agencies ask for of 1 to 3 year driving experience and to be aged over 21 or 25. Clients aged from 21 to 25 may be taxed extra.

Cars will be picked up and returned at the agencies or also at hotels, companies and other places, whenever previously agreed with the client.



## BICYCLE

There is a 3 km bicycle lane running alongside the river and the seashore in Porto.

Bicycles are available for free at the Monte Aventino Sports Complex, Monday to Saturday, 10:00-17:00 and Sunday 09:00 to 13:00.



# TICKETS

## ANDANTE Intermodal Tickets

The Andante ticket is valid throughout the Andante Intermodal System, which presently comprises almost the total Metro network in Porto, the Guindais Funicular and the whole STCP network, as well as the CP-Porto network from Valongo to Espinho and several lines of private operators associated to the Andante Intermodal System. [For further information check the site www.linhaandante.com](http://www.linhaandante.com) or call free the Andante Phone Line at 808 200 444.

	TICKETS		Andante
	Number of trips		
	1 trip	10+1 trips	24h
<b>Z2</b>	0,95	9,50	3,35
<b>Z3</b>	1,20	12,00	4,20
<b>Z4</b>	1,45	14,50	5,10
<b>Z5</b>	1,70	17,00	5,95
<b>Z6</b>	1,95	19,50	6,85
<b>Z7</b>	2,20	22,00	7,70
<b>Z8</b>	2,45	24,50	8,60
<b>Z9</b>	2,70	27,00	9,45
<b>Z10</b>	2,95	29,50	10,35
<b>Z11</b>	3,20	32,00	11,25
<b>Z12</b>	3,45	34,50	12,15

Blue Andante Card € 0,50  
(Amounts in euros – VAT included)



- On loading 10 trips you're given a bonus of 1 trip.
- These amounts don't include the price of the card.
- Children under 4 can travel free.

## MONTHLY PASSES

	Normal	4_18@escola.tp	Andante 10:00/16:00
<b>Z2</b>	23,45	11,75	17,60
<b>Z3</b>	30,35	15,20	22,75
<b>Z4</b>	37,25	18,65	27,95
<b>Z5</b>	44,10	22,05	33,10
<b>Z6</b>	51,00	25,50	38,25
<b>Z7</b>	57,90	28,95	43,45
<b>Z8</b>	64,80	32,40	48,60
<b>Z9</b>	71,70	35,85	53,80
<b>Z10</b>	78,60	39,30	58,95
<b>Z11</b>	85,50	42,75	64,10
<b>Z12</b>	92,40	46,20	69,25

Andante Gold Card € 5,00  
 4\_18@escola.tp Card € 2,50  
 (Amounts in euros – VAT included)

## Social MONTHLY PASSES

	Junior/Student	Senior/Retired/ Pensioner
<b>Z2</b>	17,60	12,45
<b>Z3</b>	22,75	16,10
<b>Z4</b>	27,95	19,75
<b>Z5</b>	33,10	23,35
<b>Z6</b>	38,25	27,05
<b>Z7</b>	43,45	30,70
<b>Z8</b>	48,60	34,35
<b>Z9</b>	53,80	38,00
<b>Z10</b>	58,95	41,65
<b>Z11</b>	64,10	45,30
<b>Z12</b>	69,25	48,95

Andante Gold Card € 5,00  
 (Amounts in euros – VAT included)

The Andante ticket can be purchased at:

**ANDANTE SHOPS:** Campanhã, Trindade, Casa da Música, Senhora da Hora, Brito Capelo, General Torres, Senhora da Hora, Vilar do Pinheiro, Póvoa de Varzim and Fórum da Maia Metro Stations;

**STCP OFFICES:** “Loja do Cidadão” (Public attendance), Campo 24 de Agosto, Bom Sucesso and S. João Hospital;

**CP- PORTO TICKET OFFICES:** S. Bento Station (Mobility Centre), Ermesinde, Campanhã, General Torres and Espinho;

**OTHER SALE SPOTS:** Mobility Shop, Payshop network, ATM network (only to reload monthly passes), automatic machines at the Metro stations and in some sale spots at private operators associated to the STCP Intermodal System.

**4\_18@escola.tp Card:** a monthly pass for children and young students aged 4 to 18 (inclusive). This card must be requested at the transport operator on presentation of a document confirming that child/youngster attends school without benefiting from school transport. For children aged under 6 one must present an identification document and a residence certificate to request the card.

**Advantages:** The price of the monthly pass will be reduced in 50% (half of the normal price); the holders of this card are allowed unlimited travel within the authorized direction every day of the week all year round.



## STCP TICKETS

	Tickets	Price (€)	Valid for
Purchased in advance	T1	1,75	2 Trips
	T2	2,20	
	T3	2,55	
	T1	7,40	10 Trips
	T2	9,20	
	T3	11,30	
	"Agente Único" Purchased in the bus	1,45	Trip on which it was bought
T1 – Valid for travelling within Porto - Valid for trips up to three zones			
T2 – Valid for trips up to 5 zones			
T3 – Valid for trips of 6 or more zones			

Paper card € 0,50. Gold card € 5,00  
(Amounts in euros including VAT)

## MONTHLY PASSES

Zone A (Porto)	Zone B (North surroundings)	Zone C (Gaia)	Zone AC (Porto and Gaia)	Zone ABC (General Network)
<b>Normal</b>				
23,10	32,00	25,75	31,10	37,30
<b>Monday to Friday</b>				
21,4	-	-	-	35,10
<b>Under 13 years old</b>				
15,75	23,30	18,50	23,40	26,40
<b>Senior - Retired - Pensioner</b>				
10,65	-	-	-	18,20
<b>Senior - Retired - Pensioner (Weekend)</b>				
-	-	-	-	5,00
<b>Student</b>				
-	-	-	-	26,40
<b>Combined – STCP/ CP</b>				
14,50	21,70	16,55	20,80	24,40
<b>Combined – STCP/ Private Operators</b>				
12,55	-	-	-	-

Gold Card € 5,00  
(Amounts in euros including VAT)

## CP, Comboios Urbanos do Porto Tickets

ZONES						
	1	2	3	4	5	6
<b>Simple</b>						
<b>Normal</b>	1,10	1,40	1,50	1,80	2,00	2,15
<b>Half</b>	0,55	0,70	0,75	0,90	1,00	1,10
<b>Quarter</b>	0,30	0,35	0,40	0,45	0,50	0,55
<b>Monthly Passes (a)</b>						
<b>Normal</b>	22,60	29,90	35,85	40,10	44,55	51,50
<b>Student</b>	16,90	22,40	26,85	30,05	33,40	38,60
<b>Multitrip tickets</b>						
<b>3 days</b>	6,60	8,40	9,00	10,80	12,00	12,90
<b>5 days</b>	9,90	12,60	13,50	16,20	18,00	19,35
<b>Purchased in advance (b)</b>						
<b>10 trips</b>	9,90	12,60	13,50	16,20	18,00	19,35

a): Monthly pass card - € 5,00

(b): Valid for 30 days after issue

(Amounts in euros including VAT)

## ANDANTE TOUR 1 AND ANDANTE TOUR 3 TICKETS

Validity	Price	On Sale at
24 hours	€ 5	Mobility Shop, STCP Sales offices, Andante Shops, CP Porto Sales offices, STCP buses and trams
72 hours	€ 11	

(Amounts in euros including VAT)

- Ticket valid for the entire STCP network, including the tram, the Metro do Porto network, the Guindais Funicular and the CP, Comboios Urbanos do Porto stations, from Valongo to Espinho



## PARTNERS



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