

## SATELLITE



# **CIVITAS Forum conference** report

Deliverable No.:	D6.1a
Project Acronym:	CIVITAS SATELLITE
Full Title:	
Support Action Towards Evaluati Transfer & Excellence	on, Learning, Local Innovation,
Grant Agreement No.:	713813
Workpackage/Measure No.:	WP6
Workpackage/ Measure Title:	
WP6/Structured networking	
Responsible Author(s):	
Csaba Mezei, Anna Ruban	
Responsible Co-Author(s):	
Date:	10.11.2017
Status:	Draft

**Public** 





Dissemination level:

#### **Abstract**

D6.1a CIVITAS Forum conference report (part of WP6, task 6.2, due month 16) is a public document that summarises the main content-related "outcomes" of the CIVITAS Forum 2017 by reporting on the opening and closing plenary sessions, the parallel sessions, the Deployment Day as well as the Politicians' Forum. It provides key indicators on participation, and reflects on the event's media coverage. Main findings and the conclusion are based on the results of the evaluation forms that were distributed, collected and analysed.

The document's content was peer reviewed by Rupprecht Consult.

#### **Project Partners**

Organisation	Country	Abbreviation
Regional Environmental Center	HUN	REC
Polis	BE	Polis
Rupprecht Consult	GER	Rupprecht
ICLEI	GER	ICLEI

#### **Document History**

Date	Person	Action	Status	Diss. Level
10/10/2017	Csaba Mezei	First draft	Draft	
11/10/17	Marcel Braun	Review of first draft	Draft	
20/10/2017	Csaba Mezei	Second version	Draft	
27/10/2017	Csaba Mezei	Final draft	Draft	

Status: Draft, Final, Approved, and Submitted (to European Commission).

Dissemination Level: WPL = Work Package Leader, PM = Project Manager, PC = Project Coordinator, PO = Project Officer



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## 1 Executive Summary

From 27-29 September 2017, close to 500 participants convened in Torres Vedras, Portugal, for the 15<sup>th</sup> annual CIVITAS Forum Conference. A diverse community of policy makers, practitioners, academics, and city representatives debated the most pressing issues surrounding sustainable urban mobility, and set out clear pathways for bringing cleaner, better transport to Europe.

This year's Forum had the theme of "Small Communities, Big Ideas". Across Europe, pioneering sustainable mobility initiatives are emerging from small communities, such as expert groups or small towns. The Forum gave these small communities a platform to showcase their ideas and a wider audience the opportunity to experience them.

This document summarises the main content-related "outcomes" of the Forum by reporting on the opening and closing plenary sessions, the parallel sessions, the Deployment Day as well as the Politicians' Forum. It provides key indicators on participation and reflects on the event's media coverage as well as the received conference evaluation forms. Main findings of this report and the conclusion are based on the evaluation forms that were distributed, collected (on the spot during the Closing Plenary, and received online) and analysed after the Forum Conference. The evaluation forms can be found in Annex 2.

## 2 Participation

The 15<sup>th</sup> annual CIVITAS Forum Conference took place in Torres Vedras, Portugal from 27-29 September 2017. By 11 September, 498 registrations were received which resulted in approximately 480 participants at the venue.

With participants from 37 countries, most of the EU member states were represented. The list of participants can be found in Annex 4.

The country most represented at the Forum was the host country, Portugal, with more than 100 participants. This year after the host country, Belgium, Spain, Greece and Germany were the countries with the highest representation. Belgium, it should be noted, is well represented owing to the strong contingent of the European Commission (EC) and many Brussels-based organisations.



Picture 1 & 2: moments of the Forum

## Online registration was launched on 15 March and closed on 11 September 2017.

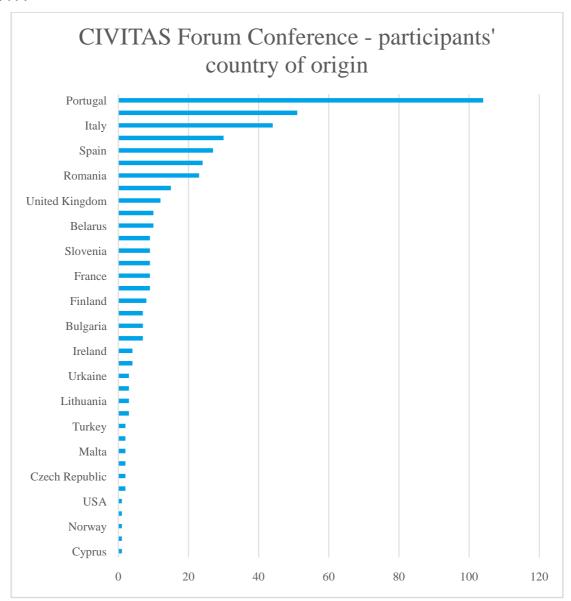
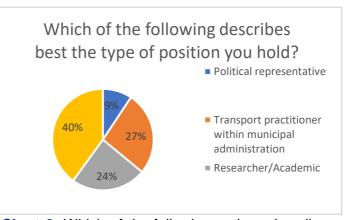


Chart 2: CIVITAS Forum Conference - participants' country of origin

Registration data also showed that 51 percent of the registered participants 'CIVITAS Stakeholders' which includes **Network** Forum members, **CIVITAS** 2020 project partners, politicians and European Commission. **Further** about statistics background of participants retrieved from were



**Chart 2:** Which of the following options describes best the type of position you hold?

evaluation forms (collected on the spot and received online) which were completed by more than 100 participants. This is a firm basis for analysis and enough to draw conclusions about the successfulness of the event as well.

We see in Chart 2 above that almost 30 percent of the participants were transport practitioners (within municipal administrations). In the same time, the "Other" category (which includes business, NGOs, and other organisations) was 40 percent.

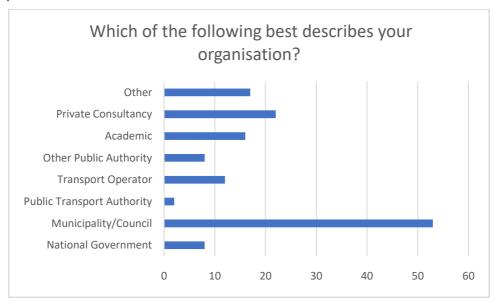


Chart 3: Which of the following options best describes your organisation?

Results from the evaluation forms show that cities were the most represented category of participants while research sector and transport practitioners together represented 51 percent of the whole Forum audience (Chart 2 and 3).

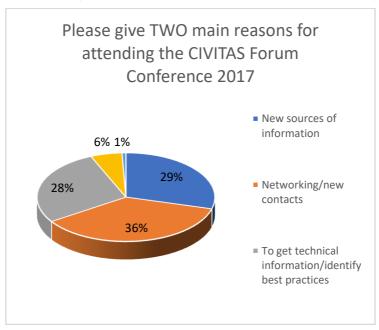


Chart 4: Please give two main reasons for attending the CIVITAS Forum Conference

The Forum Conference is appreciated as a networking event, which is reflected in the evaluation results, as well as an event to receive updates on the latest research results and information.

## 3 Plenary and Parallel Sessions

Since the first Forum Conference, plenary and parallel sessions have always stood as 'traditional' elements of the event. At this year's conference, plenary sessions provided a frame for the event, summarising the most important messages of the CIVITAS Initiative and the topic of the Forum – 'Small Communities, Big Ideas' also offering visibility for local politicians, the PAC and the EC as well as important announcements or 'showcase' events (e.g. this year: signing the 'Clean Bus Declaration' and launching the CIVITAS Tool Inventory).

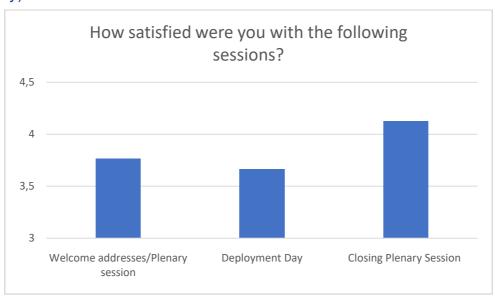


Chart 5: How satisfied were you with the following sessions?

### 3.1 Opening and Closing Plenary Sessions

Plenary sessions opened and closed the Forum, with parallel sessions taking place each day. These covered a broad selection of themes, ranging from core sustainable mobility topics like collective passenger transport and demand management strategies to newer perspectives, such as mobility as a service, shared mobility, electric buses and freight vehicles, and connected and automated vehicles.



Picture 3: Opening Plenary

The opening plenary, moderated by Siegfried Rupprecht, started with a general introduction and 'warming up' exercise and then continued with welcome addresses of Carlos Manuel Antunes Bernardes, Mayor of Torres Vedras, Steen Møller, Deputy Mayor, city of Odense, Chairman, CIVITAS Political Advisory Committee, Maja Bakran, Deputy Director-General, DG MOVE and Eduardo Cabrita, Minister in the Cabinet of the Prime Minister of Portugal. All speakers gave short statements, reflecting the local and European policy context and Mr Møller reflected the recently issued PAC statement. The next part of the session included two presentations (by Tiago Farias, Professor, Instituto Superior Técnico, Lisbon, and Steen Møller). Tiago Farias focused on the Portuguese urban mobility context, and Steen Møller presented the transition that is taking place in Odense. The session concluded with two ceremonial events. The 'Clean Bus Declaration' was signed by Steen Møller on behalf of the CIVITAS Forum Community, then the CIVITAS Tool Inventory was official launched with the involvement of the Mayor of Torres Vedras and Maja Bakran.

The closing plenary session started with a keynote speech "Changing (the rules of) the game: New technologies, new values, new solutions" by Philippe Crist, International Transport Forum at the OECD. The presentation was followed by a panel discussion on game changers in urban mobility with Isabelle Vandoorne (DG MOVE, Deputy Head of Unit (B.4, Sustainable and Intelligent Transport) and representatives of the three CIVITAS Innovation Action projects: Claudio Mantero, Project Coordinator of CIVITAS DESTINATIONS, Funchal/Madeira; Marijke De Roeck, City of Antwerp, CIVITAS PORTIS; and Prof Angel Aparicio, Technical University Madrid, CIVITAS ECCENTRIC. The Forum Conference closing plenary concluded with the announcement of the next year's Forum host (the city of Umeå, Sweden), followed by a short speech of the city, then final remarks and farewell.



Picture 4: Mayor of Torres Vedras appreciates Forum participants during the Closing Plenary

The Swedish city of Umeå has been chosen to host the next edition of the CIVITAS Forum. Umeå has a long track record of embedding sustainable ideas as part of its urban development and transport systems. With a pioneering portfolio of sustainable energy initiatives, part of the city's bus fleet runs on renewable energy garnered from solar, wind, and hydroelectric power.

#### 3.2 Parallel sessions

The CIVITAS Forum Conference included 15 parallel sessions aiming mainly at knowledge sharing and exchange among participants, esp. among and with the CIVITAS Innovation Action (IA) and Research and Innovation Action (RIA) projects. Compared to previous Forums, session formats were designed in more interactive formats including, for example, 'world cafes'. The sessions were well attended and the high level of interaction was seemingly appreciated by participants.

The 15 parallel sessions took place on the first and the third day of the Forum and included 57 speakers. The call for speakers (published in May 2017) included an internal call, published in the internal CIVITAS Newsletter, especially targeting CIVITAS IAs and RIAs. An external call was also launched to attract speakers from outside of CIVITAS.

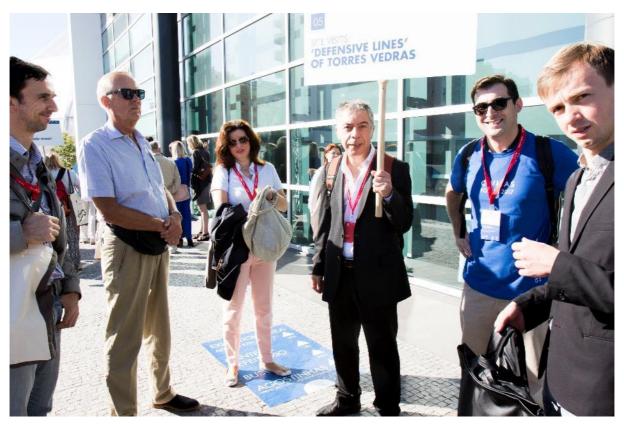


Picture 5: Parallel session in world café format

Numerous sessions explored how transport development should incorporate wider environmental, social, and economic concerns and, ultimately, be informed of people's needs through public participation and involvement. Ways to achieve this, for instance through the Sustainable Urban Mobility Planning approach, were discussed in detail. Workshops also examined the societal dimension of mobility, including issues relating to equity, public health, and the relationship between mobility and inclusion.

#### 3.3 Site visits

Site visits were organised by the host city. Three of the visits were mobility-related (with a special emphasis on European Mobility Week campaign) and two of them reflected on local tourism. The tourism-related visits turned out to be more popular according to the received evaluation forms (see Chart 6).



Picture 6: Gathering before the site visit



Picture 7: Forum participants on the bicycles during the site visit

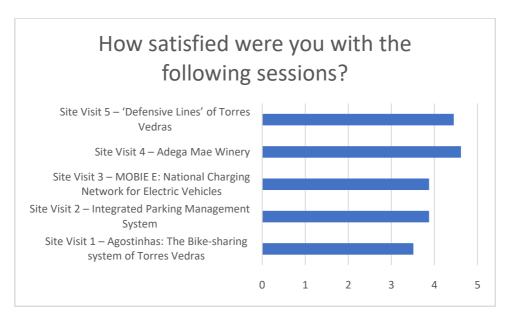


Chart 6: How satisfied were you with the following sessions?

## 4 Deployment Day

As outlined in the DoA of CIVITAS SATELLITE, the CIVITAS Forum Deployment Day was an interactive exhibition day which representatives from industry were specifically invited to attend. Moreover, the Deployment Day gave cities and practitioners the opportunity to learn about, discuss and test the presented urban mobility tools of 42 exhibitors (see Programme including Deployment Day activities in Annex 3 and the list of DD exhibitors in Annex 5). Stands showcased tools and methods (being) developed within and beyond CIVITAS 2020.

While the exhibition was on display throughout the whole duration of the Forum conference, the Deployment Day had a special focus, namely encouragement of public-private cooperation, offering different formats for engagement and discussion between industry stakeholders and cities, with a special emphasis on products of the RIA projects. Exchange was encouraged through interactive formats such as walkshops and world cafés, while the potential business cases for specific innovations were the subject of discussions.



Picture 8: Siegfried Rupprecht holding the 'kick-off meeting' during the Deployment Day

The Deployment Day was an excellent opportunity for a two-way exchange of tool owners and potential users. Based on the applications received for the 'call for demonstration opportunities' the Forum organisers assembled the programme of the day, including 29 different activities organised in special streams namely: SUMP: Full circle with Roadmaps 2030, CIVITAS and friends, Policy corner, Cutting-edge innovation, Working sessions and Open stage. The day started with a kick-off in the exhibition tent where all tool owners had their stands. The activities (e.g. presentations, walkshops, world cafes) were organised in the different rooms and areas of the conference venue.



Picture 9: Discussion at the exhibition stand

As indicated on Chart 5 and 7 the Deployment Day was ranked slightly lower than the other sessions in terms of participant satisfaction. Based on the assumption of the organisational team and feedback received from participants, this rating was most likely due to the high temperature in the exhibition tent and the fact that participants were not allowed to have their lunches in there, which further discouraged them from 'hanging out' and networking around the exhibition stands.



Picture 10: Deployment Day programme for FLOW, EMPOWER and TRACE stand

The parallel sessions and the Deployment Day activities covered a wide range of CIVITAS 2020 thematic categories (see Table 1). The most popular topics included 'transport telematics', 'integrated planning', 'car independent lifestyle'

and 'deployment' which are also reflected and well represented in the current CIVITAS 2020 projects.

Theme	Sessions	DD sessions	Total / related to number of projects on the topic in CIVITAS 2020
Clean fuels and vehicles	2	2	4/1
Collective passenger transport	3	2	2
Demand management strategies	0	1	1/0
Mobility Management	3	3	2
Safety and security	0	1	1/0
Car independent lifestyles	2	3	5/4
Urban Freight Logistics	2	0	2/4
Transport telematics	5	3	8/3
Integrated planning	6	6	12 / 8
Public involvement	4	0	4/0
Deployment (investment, procurement, finance)	0	5	5/2
Evaluation and monitoring	0	2	2/0

Table 2: CIVITAS 2020 thematic categories reflected in the sessions

### 5 CIVITAS Politicians' Forum

The Politicians' Forum is the annual meeting of political representatives of the CIVITAS Network's member cities. The 2017 Forum Conference reflected on 'small communities, big ideas', highlighting recent and ongoing urban mobility policy achievements of the European Commission and by the CIVITAS 2020 RIA and IA projects.

During the meeting, delegates were invited to discuss sustainable urban mobility policy issues in order to bring forward politicians' views for consideration and possible take-up by the CIVITAS Initiative in subsequent activities. The CIVITAS projects presented at the meeting were ELIPTIC, CREATE and EMPOWER.

The meeting was hosted by the Mayor of Torres Vedras, Carlos Manuel Antunes Bernardes, Mrs Maja Bakran, Deputy Director-General, DG MOVE, and Mr Steen Møller, PAC Chair. Participants included CIVITAS Forum Network members' political representatives, i.e. Mayors/ Deputy Mayors incl. those accompanying the aforementioned politicians, the CIVITAS Political Advisory Committee and media representatives. See detailed agenda in Annex 1.

## 6 The CIVITAS Awards

The CIVITAS Awards are an opportunity to highlight the most ambitious, innovative and successful efforts in the field of sustainable urban mobility. Winners are showcased as examples of excellence for the press with the hope that they can guide and motivate cities throughout Europe in the pursuit of sustainable mobility. In 2017 the categories were revisited and new categories introduced (see Table 1). This year's ceremony was held in the picturesque O Hotel Golf Mar located next to the Atlantic coast before the official gala dinner of the conference on 28 September.



Picture 11: Master of Ceremony (Fred Dotter) and his assistant (Anna Ruban)

Name of category	Description
The "Bold Measure" Award	for a daring and innovative approach that has not been widely implemented yet and positions the city as pioneer in certain thematic categories
The "Take Up" Award	for innovative sustainable urban mobility measures that have been successfully transferred from one city to another
The "CIVITAS Legacy" Award	for a city that has successfully translated their inspiring and committed involvement in CIVITAS into long-term implementation of innovative measures with a high impact;
The "Transformations" Award	for significant transformation and progress towards a liveable and smarter city through an integrated set of mobility measures.

Table 2: CIVITAS Award categories in 2017

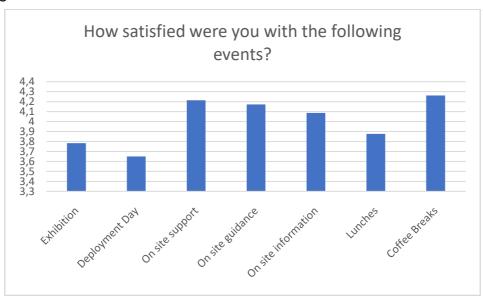
During the ceremony, as a classic Forum feature, two CIVITAS Awards ('Bold Measure Award' and 'Transformations Award') were given out to pioneering cities turning sustainable urban mobility policy into reality. Awarded cities in the two categories included: Bologna (Italy) and Murcia (Spain) as winners, and Irun (Spain) and Joinville (Brazil) as runners-up.



Picture 12: Winners of the 'Bold Measure Award' – Bologna representatives with the Mayor of Torres Vedras and the city's 'Carnival Queen'

The ceremony was mastered by Fred Dotter and was organised in a typical Torres Vedras carnival style involving local artist group.

The participants positively ranked the ceremony on the evaluation forms. On average, the event received 3.7 points (out of 5). The cocktail reception received a 4.2 rating.



**Chart 7:** How satisfied were you with the following events?

## 7 Media coverage

#### 7.1 Media

#### 7.1.1 Adverts

A single (back)page advert for the Forum was placed in an issue of the Ciudad Sostenible, a Spanish-language print magazine on sustainable cities. Go to the final page of this issue.

A single page advert was also included in CSR Turkey, an English-Turkish language magazine.

#### 7.1.2 Press releases

Three press releases were sent out prior to and during the Forum.

Prior to the Forum, the general press release about the CIVITAS Forum conference was sent out to:

- ICLEI and CIVITAS press dissemination lists;
- The European Commission for dissemination available media channels
- Torres Vedras, who translated it into Portuguese and sent it out to their local, regional, and national press contacts in Portugal.

During the Forum, a press release focusing on the CIVITAS Awards was sent for distribution to Bologna (Italy) and Murcia (Spain), the two winners, and Irun (Spain), one of the runners-up.

A press release announcing the host of the CIVITAS Forum 2018, Umeå, Sweden, was also sent out to the local press in Sweden.

#### 7.1.3 Government Gazette

The Commissioning Editor from the Government Gazette, a quarterly EU policy magazine with an EU readership of over 7,500 people, was present throughout the Forum and conducted a series of interviews with policy makers (see below for reference).

A report on the CIVITAS Forum event will appear in the November edition of the magazine, whilst three of the four interviews will be run as part of a mobility feature in the edition of the magazine coming out in January 2018.

#### 7.1.4 Other press

A number of freelance journalists from Central-Eastern Europe (Slovenia and Lithuania) also attended.

#### 7.1.5 Articles published

Below is a selection of articles published on the CIVITAS Forum:

20th September 2017

Ttransportesemrevista

'Torres Vedras espera receber entre 500 a 600 participantes'

http://www.transportesemrevista.com/Default.aspx?tabid=210&language=pt-PT&id=57224

2<sup>nd</sup> October 2017

umea.se

'Stor europeisk transportkonferens i Umeå'

http://www.umea.se/greenumea/arkivochsok/artiklar/storeuropeisktransportkonferensiumea.5 .159c28515ded26ff4c3189c.html

1<sup>st</sup> October 2017

El Diario Vasco

'Irun obtiene un premio por sus iniciativas a favor de una ciudad más amable' http://www.diariovasco.com/bidasoa/irun/irun-obtiene-premio-20171001001932-ntvo.html

The full list of press clippings can be found in the annex.

#### 7.2 Promotion through stakeholders and partners

#### **Newsletters**

- The Forum was promoted in every Eltis Mobility Update from May August. The EMU has close to 20,000 subscribers.
- Event listing included in ICLEI Global newsletter on two occasions.
- The Forum summary article was the feature article in the Eltis Mobility Update newsletter, which was sent out on 6 October 2017 to close to 19,660 people.

#### **Website listings**

- The event was listed on various key mobility stakeholder websites, including:
  - Eltis Urban Mobility Portal;
  - o ICLEI Europe;
  - European Commission Research and Innovation events page;
  - o European Commission's Transport Research & Innovation Portal (TRIP).

#### Social media

- Eltis and ICLEI both tweeted and retweeted statuses promoting the Forum.
- The CIVITAS Forum 2017 social media guidelines and a series of tweets and accompanying images were sent to DG MOVE and INEA prior to the Forum.
- Of the tweets sent to them, DG MOVE posted three.
- Both tweeted on the Forum frequently and re-tweeted many CIVITAS statuses.

A selection of promotional tools advertising the conference (including the news item, tweet and tweet-cards) was sent to SATELLITE consortium partners, the EC and the IA and RIA projects for dissemination and promotion through their communication channels.



#### 7.3 CIVITAS newsletters

Two newsletters were sent out from the CIVITAS Mailchimp account to its subscriber list. One was to advertise the Forum, whilst the second served as a reminder and to encourage people to register.

Newsletter	Send-out date	Recipients	Open rate	Click rate
1	11 July	1,796	33.5%	8.9%
2	31 August	1,940	31.1%	6.3%

**Table 3:** CIVITAS newsletter open and click rates. <u>Industry average</u> for open rate is 26.33% for click through and 3.62% for click rate.

#### 7.4 Promotion and materials given out at the Forum:

A broad range of CIVITAS information and promotional materials were given out at the Forum. These were placed at a CIVITAS project stand prominently located near the main entrance area and plenary room. A full-length CIVITAS banner was placed behind the stand.

The following was disseminated:

- 240 CIVITAS 2020 brochures CIVITAS SATELLITE information leaflets:
- Materials from the CIVITAS Innovative Action projects: ECCENTRIC, PORTIS, and DESTINATIONS;
- 555 CIVITAS Policy Notes on a wide range of topics;
- 120 leaflets on advertising the new CIVITAS Tool Inventory (which was launched at the Forum).
- 200 leaflets on the 2018 CIVITAS peer-to-peer exchange programme.

#### 7.5 Filming

#### 7.5.1 Interviews:

Interviews were filmed with a series of policy makers. The footage is currently being edited, and will be online in the near future. The people interviewed were:

- Maja Bakran Deputy Director-General at the Directorate General for Mobility and Transport, European Commission;
- Steen Møller Deputy Mayor of Odense, Chairperson of the CIVITAS Political Advisory Committee;
- Philippe Crist Project Manager at the International Transport Forum at the OECD;
- Carlos Bernardes Mayor of Torres Vedras.

Interviews were also conducted with representatives of Bologna and Murcia, the two cities that won CIVITAS Awards.



Picture 13: interviews during the Forum

#### 7.5.2 CIVITAS 2017 Forum video

General footage was also recorded during the event; this will be combined with the interview footage to create a general CIVITAS Forum 2017 video (see Picture 11). As with the interviews, this video is also currently at the editing stage.

#### 7.6 Website visits

Below is a small selection of website statistics from the main CIVITAS website: civitas.eu/

Month	Page views	Users	Sessions
July	29,485	8,574	11.765
August	29,372	8,557	11.748
September	42,872	10,609	15.869

Average in 2017 30,623 9,580 12,584

Whilst it cannot be concluded with certainty that the Forum is responsible for the rise in page views, users, and sessions at civitas.eu during September, the increase during the month in which the Forum occurred and most promoted is marked.

Here are some statistics from the main CIVITAS Forum page: civitas.eu/forum2017

Month	Page views	Unique page views
July	1,388	819
August	1,623	923
September	4,236	2,375
October (as of 12.10.2017)	570	346

These statistics also show a clear spike in interest during September.

#### 7.7 Social media - CIVITAS SATELLITE Accounts

Prior to the event, CIVITAS Forum 2017 social media guidelines were composed and sent to all CIVITAS projects, CIVITAS SATELLITE consortium partners, DG MOVE, and INEA.

#### 7.7.1 CIVITAS SATELLITE social media activity accounts during the Forum:

- 22 tweets sent out from 27-29 September (the Forum days) from the @CIVITAS\_EU account. This does not include retweets.
- 7 Facebook posts from 27-29 September (the Forum days) from the CIVITAS account.
- 6 LinkedIn posts from 27-29 September (the Forum days) from the CIVITAS account.

#### 7.7.2 Twitter statistics

July - September

Month	Tweets	Tweet impressions	Profile visits	Mentions	New followers	Total followers
July	28	51,700	1,714	104	171	6061
August	27	54,200	1,716	40	75	6232
September	52	101,000	3,110	228	193	6308

Table 4: Twitter statistics of the @CIVITAS\_EU account

The total number of followers on 1 October was 6,501.



#### 7.7.3 During the Forum week - 25-29 September

Related to statuses posted by @CIVITAS\_EU.

- 50,100 impressions;
- 117 link clicks:
- 140 retweets:
- 239 likes.



Picture 14: Tweetcard published on September 27, the first day of the Forum.



#### #CIVITAS2017

## Meet our prestigious CIVITAS Forum speakers!

"A shift towards sustainable transport and mobility is urgent and necessary. Over 70% of EU citizens live in urban areas and many remain affected by congestion, inefficient transport systems, and bad air quality. Across Europe, pioneering initiatives – such as CIVITAS demonstration projects – are driving this change, and the CIVITAS Forum remains a key conference in the field of sustainable urban mobility."

Maja Bakran Marcich, Deputy Director-General of DG-MOVE





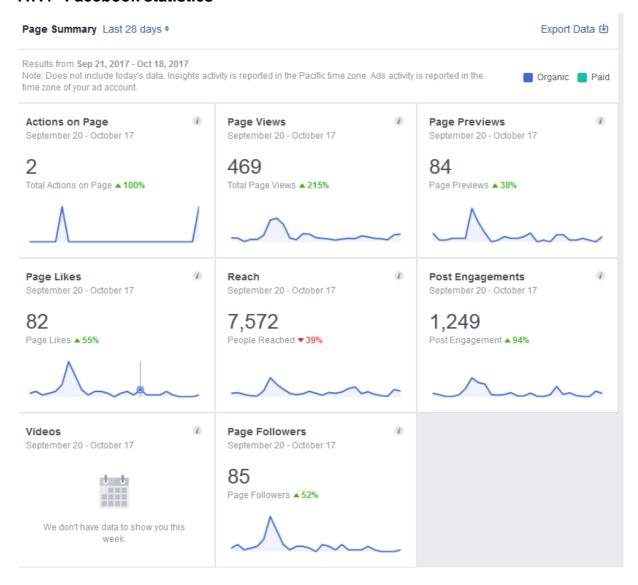






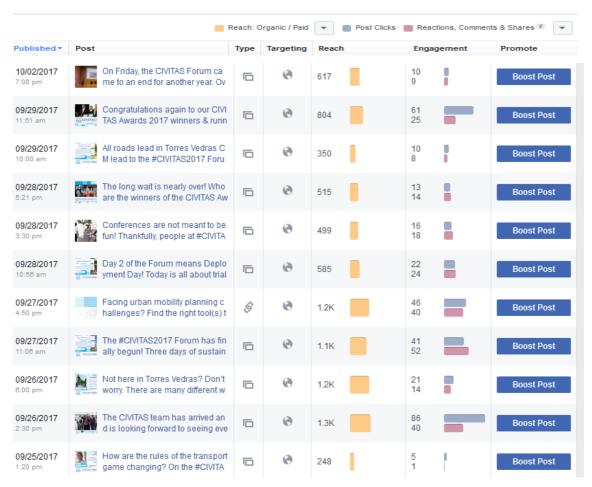
**Picture 15**: Tweetcard published on 21 August - one of a series of images used with tweets to promote the Forum's speakers.

#### 7.7.4 Facebook statistics



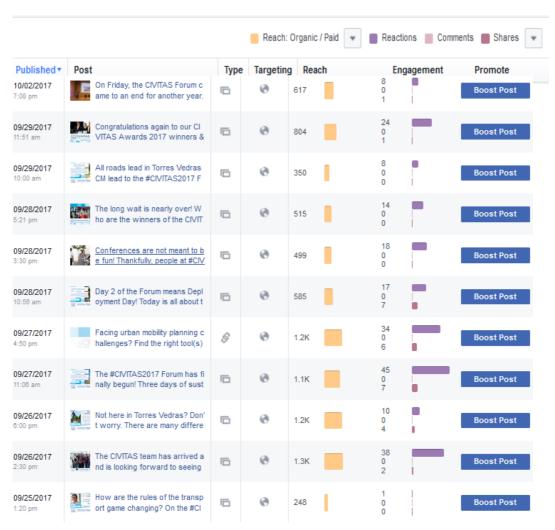
Picture 16: Page summary - 21 September - 18 October: compared with previous 28-day period of 23 August - 20 September.

- The reach on Facebook is charted above as 39 percent lower than previously to due to an extraordinary series of peak posts in mid-August, where reach went far above the normal percentage.
- All other statistics show a very positive increase on the 28 days beforehand.



**Picture 17:** Individual post statistics from 25 September - 2 October - with reactions, comments and shares shown separately.

 The most popular posts during the week came during the earlier half of the week, both in terms of reach and reactions.



**Picture 18:** Individual Facebook post statistics from 25 September - 2 October - individual reactions can be seen, alongside the post reach.

Reactions are shown to be by far the most popular way of interacting with the posts.
 A few of the posts were shared, but no comments were left.



Picture 19: Post reach - 1 September - 19 October.



Picture 20: Total Facebook page followers from 1 July - 19 October



Picture 21: Daily change in Facebook page followers from 1 July - 19 October

• In all of the above graphs, there is a clear increase in followers that coincides with the Forum.

#### 7.7.5 LinkedIn statistics

#### Post statistics - 24 September - 2 October

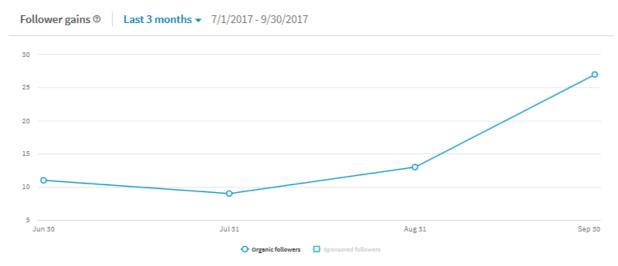
Date	Topic	Views of post	Likes	Comments
24 Sep	Philippe Crist speaking	1,362	15	0
26 Sep	CIVITAS team has arrived	2,253	41	0
26 Sep	How to follow the CIVITAS Forum	565	3	0
27 Sep	Day 1 - CIVITAS Forum begins	1,205	16	1
27 Sep	Tool Inventory launch	692	5	0
28 Sep	Day 2 - Deployment Day	1,566	20	1
28 Sep	CIVITAS Awards teaser	506	3	0
29 Sep	Day 3 - final day	667	5	0
29 Sep	CIVITAS Award winners	967	19	0
2 Oct	Thanks to Torres Vedras, 2018 host announcement	1,347	19	0
Total		11,130	146	2
Average		1,113	15	0.2

Table 5: LinkedIn Statistics

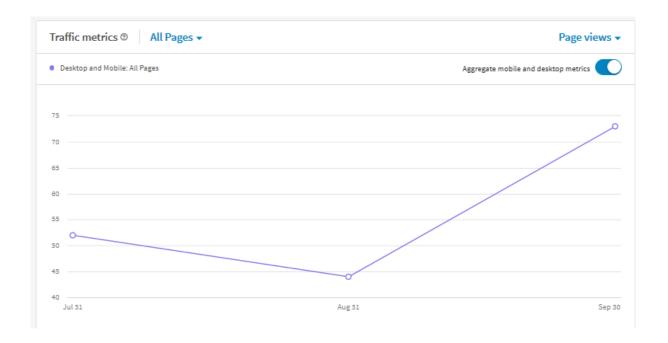
The trend is that posts just before the Forum/at the beginning of the even have a greater amount of views and likes of the post, although the last post increased again.

#### **Company page statistics**

The CIVITAS LinkedIn company page can be seen here



Picture 22: Followers of the company page - 31 June - 30 September



Picture 23: Visits to the company page - 31 June - 30 September

In both instances, there is a clear increase in followers and page visits in September compared to previous months. Whilst this cannot be definitively attributed to the Forum, it is likely that it played a role, considering the pre-Forum promotion and coverage of the event on LinkedIn.

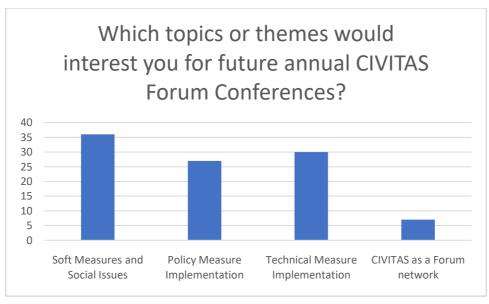
## 8 Conclusion and recommendations

Overall, participants were satisfied with the CIVITAS Forum Conference 2017. The local organisers received special appreciation for delivering a successful Forum despite difficult circumstances, e.g.: limited number of hotel rooms in the city, hotels spread in a large area without public transportation. Several logistics-related recommendations were also made. Recommendations included the future selection of a host city which has the adequate number of rooms near the conference venue and good public transport system; more and better food for participants with special dietary requirements.

As Chart 7 shows, performance of the local organisational group was much appreciated (e.g. onsite support, guidance and information were all rated above 4 points). The exhibition and the Deployment Day was less appreciated while the most popular part of the conference was the Closing Plenary (Chart 5, rank: 4,1). The Forum organisational committee agreed that the forthcoming Forums would offer participants air conditioned exhibition area where networking is more convenient, comfortable chairs are provided and consumption of food is allowed. Deployment Day in general needs to be explained to participants more carefully and to be better reflected in the programme brochure.

The evaluation form gave participants the chance to add free-text comments about the event. Some of those extra comments on local logistics included the lack of hotel rooms in the vicinity of the conference venue as well as the arrangement of the exhibition in a tent (e.g. 'too big', 'too hot'). Long daily commuting to the venue was mentioned as a problem. Food for participants with special dietary requirements (esp. vegetarian food for the 10% vegetarian participants) was missed to some extent.

In their evaluations of the Forum, participants also had some recommendations for content (see Chart 8).



## **Chart 8:** Which topics or themes would interest you for future annual CIVITAS Forum conferences?

Other recommended topics include:

- spatial, urban, regional impact of technical innovations as Mobility as a Service (MaaS) and link to health
- re-dimensioning cities and regions
- business cases
- bad practices, lessons learnt

New target groups recommended:

- students to share their ideas and visons about living cities
- drivers

Furthermore, it was recommended that future CIVITAS Forums cultivate more direct exchange between the CIVITAS 2020 projects included in the programme, especially among the projects within similar clusters (e.g. neighbourhood projects, SUMP projects)

## 9 Contacts for further exchange:

Partner in charge of the CIVITAS Forum Conference:

Regional Environmental Center (REC), task leader: Csaba Mezei – secretariat@civitas.eu, csmezei@rec.org

Further partners of CIVITAS SATELLITE involved in the organisation of the Forum:

Polis, Ivo Cré icre@policnetwork.eu

Rupprecht Consult: Marcel Braun, m.braun@rupprecht-consult.eu

Media partner:

ICLEI: Helen Franzen, helen.franzen@iclei.org

Photographer:

Mirjam Simpson-Logonder, msimpsonlogonder@gmail.com

## 10 Annexes

Annex 1 – Politicians' Forum agenda

## CIVITAS POLITICIANS' FORUM SMALL COMMUNITIES, BIG IDEAS

DATE: Wednesday 27 September TIME: 15.00-17.30

VENUE: Praça do Município, 2560-289 Torres Vedras

#### **AGENDA**

- 1. Welcome addresses
  - a. Mrs Maja Bakran, Deputy Director-General, DG MOVE
  - b. Carlos Manuel Antunes Bernardes, Mayor of Torres Vedras,
  - c. Steen Møller, Chair of the CIVITAS Political Advisory Committee)
- Recent EU policy development in the field of Urban Mobility
  - a. EU Policy update, including the Mobility Package, Maja Bakran, DG MOVE
  - b. The Partnership on Urban Mobility, PUM secretariat
- 3. The 'European clean bus declaration'
  - a. Update on the initiative, Piotr Rapacz, DG MOVE
  - b. Factor 100, the ELIPTIC approach, Michael Glotz-Richter, City of Bremen
  - Regions and Cities initiative business cases for Fuel Cells and Hydrogen applications, Carlos Navas, Strategy and Market Development Manager at FCH JU
  - d. Participants have the opportunity to sign the European clean bus declaration.
- 4. Coffee break, group picture and European Mobility Week walk
- 5. Policy@work: CIVITAS 2020 and EU funded projects present policy recommendations and tools!
  - a. Laurie Pickup, University of Aberdeen, the CREATE approach
  - b. Marcel Meeuwissen, City of Enschede, EMPOWER
- 6. Conclusions and farewell

#### Annex 2 - Evaluation form

Dear Madam, Dear Sir,

in order to assess and improve the quality of the CIVITAS Forum's Annual Conference we would like to know your opinion on a range of aspects relating to the Torres Vedras Forum, 27-29 September 2017.

Please **hand in** your completed session survey to the *registration/secretariat* or give it to one of the *conference staff*. Moreover, this evaluation form is also downloadable from the Conference website at: <a href="http://civitas.eu/forum2017">http://civitas.eu/forum2017</a> and can be **emailed** to: <a href="mailed">secretariat@civitas.eu</a>. In case you email please do it no later than 6<sup>th</sup> October 2017!

Thank you very much for your support!

The CIVITAS Secretariat

## I) Please give TWO main reasons for attending the CIVITAS Forum Conference 2017 (Please mark with an "x")

New sources of information	
Networking/new contacts	
To get technical information/identify best practices	
For cities: to influence EC strategies and priorities	

## II) Which of the following describes best the type of position you hold? (Please mark with an "x")

Political representative	
Transport practitioner within municipal administration	
Researcher/Academic	
Other	

#### III) Which of the following best describes your organisation?

(Please mark with an "x")

National Government	
Municipality/Council	
Public Transport Authority	
Transport Operator	
Other Public Authority	
Academic	
Private Consultancy	
Other	



#### IV) How satisfied were you with the following sessions?

(Please give marks ranging from 5 (totally <u>satisfied</u>) to 1 (totally <u>dissatisfied</u>))

WEDNESDAY, 27 September 2017	Welcome addresses/Plenary session	
THURSDAY, 28 September 2017	Deployment Day	
FRIDAY, 29 September 2017	Closing Plenary Session	

V) How satisfied were you with the following events? (Please give marks ranging from 5 (totally satisfied) to 1 (totally dissatisfied))

WEDNESDAY, 27 September 2017	Site Visit 1 – Agostinhas: The Bike-sharing system of Torres Vedras		
	Site Visit 2 – Integrated Parking Management System		
	Site Visit 3 – MOBIE E: National Charging Network for Electric Vehicles		
	Site Visit 4 – Adega Mae Winery	1	
	Site Visit 5 – 'Defensive Lines' of Torres Vedras		
	Cocktail Reception at Hotel Dolce Campo Real Lisboa (Rua do Campo, Turcifal)		
THURSDAY, 28 September 2017	CIVITAS Award Ceremony and Gala dinner at the O Hotel Gold Mar on the Atlantic coast:		
FRIDAY, 29 September 2017	Site Visit 1 – Agostinhas: The Bike-sharing system of Torres Vedras		
	Site Visit 2 – Integrated Parking Management System	1	
	Site Visit 3 – MOBIE E: National Charging Network for Electric Vehicles		
	Site Visit 4 – Adega Mae Winery	1	
	Site Visit 5 – 'Defensive Lines' of Torres Vedras		
WHOLE PROGRAMME	Exhibition		
	Deployment Day		
	On site support	1	
	On site guidance		
	On site information		
	Lunches		
	Coffee Breaks		

#### VI) Which topics or themes would interest you for future Annual CIVITAS Forum Conferences?

Soft Measures and Social Issues (e.g)	
Policy Measure Implementation (e.g)	
Technical Measure Implementation (e.g)	
CIVITAS as a Forum network (e.g)	
Other (please explain below)	
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/so	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?
VII) Do you have any other comments/si	uggestions?

#### Thank you very much for your feedback! What's Next?

Please **hand in** your completed questionnaire to the *registration/secretariat* or give it to one of the *conference staff* before your departure from the conference venue. This evaluation form is also downloadable from the Conference website at: http://civitas.eu/forum2017 and can be **emailed** to: <a href="mailto:secretariat@civitas.eu">secretariat@civitas.eu</a>. In case you email or post please do it no later than 6<sup>th</sup> October 2017!

We are looking forward meeting you again at the CIVITAS Forum Conference 2018!

Best regards,

#### The CIVITAS Secretariat

c/o The Regional Environmental Center for Central and Eastern Europe (REC), Ady Endre út 9-11, 2000 Szentendre, Hungary.

Tel: + (36-26) 504-060 Fax: +(36-26) 311-294

Email: Secretariat@civitas.eu



#### Annex 3 – Forum Programme – the document can be found online here













## DAY 2 — THURSDAY, SEPTEMBER 28

#### **Deployment Day** Deployment Day kick-off in the tent SUMP: Full circle with ROADMAPS 2030 **CIVITAS** and friends Policy corner Active mobility: EU policy in action! Roadmap to power Helping cities leapfrog your SUMP to sustainable Effective tools and intelligence; and Urban Transport Roadmaps scenario-building tool for European SUMPs mobility systems Plenary room Introducing EUROPEANMOBILITY Tools for data Straight to the top E14 gathering, appraisal Present your recommendations on multimodal transport in cities to Commissioner Violeta Buici and simulation WEEK to the CIVITAS community UMPs-UP presents highlight om the CIVITAS Tool Invento Room PS2 Plenary room Investment in Interreg Europe Policy SUMP solutions Learning Platform Lunch How can growing How can SUMPs Procuring SUMP and SECAPs work solutions economies leapfrog to together? sustainable mobility? CREATEive ways to overcome obstacles and seize opportunities Room PS2 Implementation case Cracking the Using analytics to deployment challenge studies reduce traffic fatalities INTERREG SUMP projects olect know-how and support in the European Innovation Partnership for smart cities and communities (EIP-SCC) Plenary room Roadmap to power 16 good reasons for Green Leaf session E12 your SUMP parking management Hands-on demon Room PS3 Urban Transport Roadmaps scenario-building tool for European SUMPs CIVITAS Award ceremony and gala dinner at the Ô Hotel Golf Mar on the Atlantic coast: transportation to the venue and back is provided.

4

AGENDA













# DAY 3 — FRIDAY, SEPTEMBER 29

## **Parallel sessions**

### Parallel sessions: Group C

Session C1 approach? Room PS2

Coffee break

Connected and automated driving in CIVITAS cities

Session C2

and collaboration Room PS1

Session C3

Mobile lives shaping SUMPs in tourist the new reality: destinations A challenge for social inclusion Poom PS4

Session C4

Session C5

Presentations | Q&A Presentations | Q&A Presentations | Q&A Presentations | Q&A

Workshop

## Closing plenary session

- Keynote speech: "Changing (the rules of) the game: New technologies, new values, new solutions" by Philippe Crist, International Transport Forum at the OECD
- Panel discussion on game changers in urban mobility with representatives of the three CIVITAS
  Innovation Action projects: Claudio Mantero, Project Coordinator of CIVITAS 2020 DESTINATIONS,
  Funchal/Madeira; Martijke De Roeck, City of Antwerp, CIVITAS 2020 PORTIS; Prof. Angel Aparicio,
  Technical University Madrid, CIVITAS 2020 ECCENTRIC; and Isabelle Vandoome, DG MOVE, Deputy Head of Unit (B.4, Sustainable and Intelligent Transport)
- Announcement of the host of the CIVITAS Forum 2018: with Steen Moller, Deputy Mayor, City of Odense; Chair, CIVITAS PAC
- · Closing remarks by Isabelle Vandoome, European Commission

Lunch break

# Site visits 2: Departure from the conference venue

- 1. Agostinhas: The bike-sharing system of Torres Vedras
- 2. Integrated Parking Management System
- 3. MOBIE E: National Charging Network for Electric Vehicles
- 4. Adega Mäe Winery
- 5. 'Defensive Lines' of Torres Verdas

AGENDA 6









Α1

Innovative approaches for engaging and supporting industry and local authorities in urban freight strategy development

September 27 15:00-16:30 Room PS1

The four CIVITAS-funded Urban Freight (UF) projects (CITYLAB, NOVELOG, SUCCESS, and U-TURN) aim to improve knowledge and understanding of freight distribution and service trips, and are developing best practice guidance on innovative approaches for UF distribution.

Each project, in its own way, assesses policies and solutions to improve innovative use of transport modes and infrastructure, introduces new methods of stakeholder cooperation, and develops policy frameworks to facilitate viable business models.

The session also features an overview of the UF initiatives of the U.S. Department of Transportation, which is involved in the two-year Urban Freight R&D Twinning Initiative with the European Commission.

SPEAKERS Session chair: Henriette van Eijl, European Commission, DG MOVE

- . Tamiko Burnell, U.S. Department of Transportation
- . Jardar Andersen, Institute of Transport Economics (TOI)
- Georgia Alfadopoulou, Hellenic Institute of Transport (HIT/CERTH)
- . Carolina Navarro Correcher, Valenciaport Foundation
- Eleni Zampou, INTRASOFT International
- . Richard Walters, LCP Consulting

THEMATIC CATEGORY Urban freight logistics

A2

Decision making in the digital age: The role of data in transport policies and decisions for non-motorised modes

September 27 15:00-16:30

Room

Collected data on walking and cycling can feed into decision making, strengthening the case for implementing such measures. To what extent are data available on non-motorised modes in offics, and to what degree can they support decision making on sustainable transport? The projects FLOW, TRACE and EMPOWER have teamed up to look at various issues related to data on walking and cycling. Brief inputs will be provided by the three projects on data and their availability, collection and use in the respective projects. Participants will then be asked to contribute their own experiences to discussions in a World Oafé format.

SPEAKERS Session chair: Bonnie Fenton, Rupprecht Consult

- · Paulo Ferreira, INESC-ID (TRACE project)
- . Kain Glensor, Wuppertal Institute (EMPOWER project)
- · Kristin Tovaas, Rupprecht Consult (FLOW project)

THEMATIC CATEGORIES Car-independent lifestyles | Tackling congestion

А3

Enabling public transport innovation in cities

September 27 15:00-16:30 Room PS3

This session will feature the CIPTEO, UMii and ELIPTIO projects. Presentations will illustrate and discuss processes that can help cities to introduce innovation in public transport, in the form of collective innovation, innovative policy messages, and enablers for innovation.

SPEAKERS Session chair: Yannick Bousse, Project Manager - Research and Innovation, UITP

- . Dr. Cabaço Martins, Head of Communication Department, Barraqueiro Group
- Dr. Dimitrios Nalimparitis, Lab Teaching Faculty, and Evangelos Genitsaris, Research Associate Transport Systems Research Group/Aristotle University of Thessaloniki
- Hendrik Koch, Project Manager Sustainable Mobility, City of Bremen
- · Karine Sbirrazzuoli, Project Manager, UITP

THEMATIC CATEGORY Collective passenger transport

Α4

Equity and sustainability challenges of mobility in the urban periphery — World Café

September 27 15:00-16:30 Plenary room

After an introductory presentation on the structural equity challenges of urban mobility in each of the cities participating in ECCENTRIC (Madrid, Munich, Ruse, Stockholm and Turku), initial findings of measures facing equity-related challenges will be presented.

SPEAKERS Session chair: Cartos Corral, Deputy Director for Sustainable Mobility Planning, City of Madrid

- Ángel Aparicio, Associate Professor, Technical University of Madrid, UPM
- . Carlos Verdaguer, Architect and urban planner, GEA21
- . Stella Aaltonen, Site Manager for CIVITAS ECCENTRIC: Turku, Project Manager for City of Turku Ecobudgeting
- . Christoph Helf, EU Project Manager, City of Munich

THEMATIC CATEGORIES Car-independent lifestyles | Collective passenger transport | Integrated planning | Mobility management | Public involvement | Neighbourhood-focused activities

PARALLEL SESSIONS





CIVITAS FORUM 2017





A5

Administrative barriers for SUMP development: Experiences from countries with low SUMP take-up

September 27 15:00-16:30 Room PS4

The main aim of this session, jointly organised by the OIVITAS SUMPS-UP, PROSPERITY and SUITs projects, is to open up a lively discussion among participants and to identify solutions for specific institutional cooperation challenges, starting from three examples of challenging governance systems in three cities located in countries where the level of SUMP take-up is rather low. The session is oriented towards tackling a specific challenge in the development of SUMPs — that is, enhancing collaboration among different governance structures inside and outside the city administration.

SPEAKERS Session chairs: Susanne Böhler-Baedeker, Rupprecht Consult; and Fred Dotter, Mobiel 21; and

- László Sándor Kerényi, Centre for Budapest Transport (BKK)
- · Prof. Lucia Ilieva, Sustainable Development Civil Society Association (CSDCS), Bulgaría
- · Ioannis Krinos, Municipality of Kalamaria, Greece

THEMATIC CATEGORY Integrated planning/SUMP

B1

### What's new? Cities sharing their latest innovations

September 27 16:45-18:00 Plenary room

Local authorities will present their innovative policy- and decision-making approaches for fostering sustainable mobility. The cities of Rome and Gothenburg will present new measures being implemented to reduce the volumes of freight distribution traffic.

The city of Bologna will present an app-based incentive scheme that rewards citizens for engaging in behaviour that encourages

sustainability. The scheme is the result of strong public/private collaboration.

SPEAKERS Session chair: Karen Vancluysen, Secretary General, Polis

- Marco Surace and Chiara Dimajo, Roma Servizi per la Mobilità
- . Michelle Coldrey, City of Gothenburg
- Marco Borioni, SRM Reti e Mobilità Bologna

THEMATIC CATEGORIES Tackling congestion | Urban freight logistics | Mobility management

B2

Knowledge and tools to reduce the use of conventionally fuelled vehicles and to stimulate active mobility

September 27 16:45-18:00 Room

This activity will give participants insights into ways to reduce the use of conventionally fuelled vehicles by stimulating sustainable travel and active mobility. It will also explore how to enthuse and reward travellers, and to measure their travel behaviour using data. The presentations are based on the experiences of a wide variety of cities and organisations throughout Europe that have carried out large-scale implementation.

Otties, regions or provinces, public transport authorities and operators, or indeed anyone interested in rewarding change, are more than welcome to attend.

SPEAKERS Session chair: Prof. Susan Grant-Muller, University of Leeds

- Kain Glensor, Wuppertal Institute
- Marcel Meeuwissen, City of Enschede

THEMATIC CATEGORIES Mobility management | Public involvement | Tackling congestion |

B3

Success factors for the deployment of clean fuels and vehicles in cities

September 27 16:45-18:00 Room PS2

This session will feature the ELIPTIO, EOCENTRIO, ZeEUS, and JIVE projects. In seeking to encourage cleaner and better transport, most cities are exploring innovative solutions for introducing and promoting the use of clean vehicles and alternative fuels in their integrated transport strategies.

SPEAKERS Session chair: Yannick Bousse, Project Manager - Research and Innovation, UITP

- · Francisca Rosell, Project Manager, CENIT
- Sergio Fernández Balaguer, Communication and Consultancy Directorate, EMT Madrid
- · Sabrine Skiker, Senior Consultant, Hydrogen Europe

THEMATIC CATEGORIES Clean fuels and vehicles | Size doesn't matter

8

PARALLEL SESSIONS











The data challenge **B4** 

September 27 16:45-18:00

Room

On May 81, 2017, the European Commission adopted a set of specifications that will provide the necessary conditions to make EUwide multimodal travel information services accurate and available across borders. It establishes the specifications necessary to ensure the accessibility, exchange and update of standardised travel and traffic data and distributed journey planning in the Europear Union. The session will explore what this initiative means for EU member states and local authorities, and how they can help facilitate the development of multimodal travel information services in Europe.

SPEAKERS • Introduction and EU perspective: Suzanne Hoadley, Poli

- · Member state perspective: Rui Velasco Martins, Instituto da Mobilidade e Dos Transporte
- · City perspective Lisbon: Vasco Móra, EMEL

THEMATIC CATEGORIES Collective passenger transport | Transport telematics | Mobility ma

**B5** Track and trace September 27 16:45-18:00

Room

The session will present tracking and tracing tools for:

- analysing the mobility behaviour of prospective and current tourists and professionals commuting across borders;
   the monitoring, regulation and control of tourist public transport fleets; and
- better planning of measures related to and promoting walking and cycling in cities.

The presentations will explain how these tools can help to identify areas of improvement, adapt to users' needs, and increase the use and reliability and regularity of public transport, while also supporting the take-up of walking and cycling measures, thereby reducing private car use and the related negative impacts. The target audience includes public administration personnel, public transport/mobility agencies and operators, and mobility stakeholders keen to assess the role of data-mining tools and systems and support procedures in drawing conclusions from mobility and service operations data that will help to improve mobility.

SPEAKERS Session chair: Peter Staelens, Senior Project Coordinator, EUROCITIES

- Claudio Mantero, Horarios do Funchal, R&D Coordinator, CIVITAS DESTINATIONS Coordinator
- · Martin Kracheel, Associate Consultant, Lux Mobility
- gio Ambrosino, Company Technical Director, MemEx srl

THEMATIC CATEGORIES Collective passenger transport | Transport tele tics | Mobility ma

The neighbourhood promise: Wishful thinking or a breakthrough approach? September 29 09:30-11:30

Four new OIVITAS projects focus on urban districts or neighbourhoods, based on the assumption that neighbourhood-specific roun lew overlaw projects locus on upan districts of neighbourhoods, asset on the assumption that neighbourhoods specific characteristics (proximity, trust, identity etc.) can be strategically utilised to trigger new types of mobility solutions. These assumptions will be tested in the projects Oities4People, METAMORPHOSIS, MUV and SUNRISE. This session will include a short presentation of each project and some insights from a related initiative from the SUITS project. Afterwards, two parallel breakout groups will discuss the advantages, potential and promises of neighbourhood-focused approaches, as well as their risks, disadvantages and pitfalls. All participants will have a chance to play both the sceptic and the optimist during this interactive World Oafé-style discussion.

SPEAKERS Session chair: Ralf Brand, Rupprecht Consult

- · Erfurt: Sebastian Spundflasch, Ilmenau University of Technol
- Cities4People: Julie jo Nygaard, Copenhagen Business School
- METAMORPHOSIS: Karl Reiter, FGM AMOR
- · MUV: Salvatore Di Dio, PUSH
- . SUNRISE: Hana Peters, Rupprecht Consult

THEMATIC CATEGORIES Car-independent lifestyles | Demand management strategies | Size doesn't matter | Mobil management | Public involvement | Urban freight logistics | Neighbourhood-focused activities | Integrated planning/

Connected and automated driving in CIVITAS cities

September 29 09:30-11:30

Plenary

The aim of this session is to kick-start a critical discussion within CIVITAS about the advantages and disadvantages of connected and automated vehicles in cities, and what cities could and should do in the next five to ten years. The following presentations will be given:

- The Polis position paper on automated vehicles
   The CoEXist project
- · How cities can prepare for automated vehicles
- Will automated vehicles kill off mass transit in smaller urban areas?

The session will end with a panel discussion on the role of OAD in CIVITAS.

SATELLITE e-learning: Connected and automated driving (CAD) in CIVITAS cities.

CONTINUED ON NEXT PAGE >

PARALLEL SESSIONS





CIVITAS FORUM 2017





SPEAKERS Session chair: Siegfried Rupprecht, Executive Director, Rupprecht Consult

- · Suzanne Hoadley, Senior Manager, Polis
- Bernard Gyergyay, CoEXist Project Manager, Rupprecht Consult
- Michael Glotz-Richter, Senior Project Manager Sustainable Mobility, City of Bremen
- . Tom Cohen, Senior Research Associate, University College London

THEMATIC CATEGORY Transport telematics

СЗ

Delivering mobility innovation through organisational culture change, creativity and collaboration

September 29 09:30-11:30 Room

Until a sustainable mobility measure delivers long-term, positive results, it cannot be considered a successful innovation. After all, innovation is about generating ideas for improved products and services. However, if the right organisational conditions are not in place to capture, develop, finance and implement the ideas of colleagues, stakeholders and the public, then creative potential may go unfulfilled. This session will enable local authorities to discover how innovation processes can be a driver for local capacity building, economic growth and sustainable mobility.

SPEAKERS Session chair: Paul Curtis, International Project Manager, Vectos

- "Enabling mobility innovation to flourish through the PORTIS Innovation Process", Steven Windey, City of Antwerp; and Tim Durant, Vectos
- "Embedding cultural change in transport authorities. Towards "learning organisations": the SUITS approach", Elleen O'Connell, Interactions; and Rosalind Searle and Andree Woodcock, Coventry University
- "Generating innovation through collective intelligence and co-creation", Professor Aristotelis Naniopoulos, Aristotle University of Thessaloniki
- "Mode shift in Rome: From SUMP planning to financing and implementation with the support of SUITS", Chiara Dimajo and Marco Surace, Rome Mobility Agency
- "Rolling out mobility innovation: Investigating the conditions for successful replication within the SUITS cities",
   Mirriam Pirra, Politecnico di Torino

THEMATIC CATEGORIES Public involvement | Integrated planning

# C4

Mobile lives shaping the new reality — A challenge for social inclusion

September 29 09:30-11:30

Room PS3

Mobility plays an ever-increasing role in shaping the lifestyles of all generations in Europe, defining the characteristics and identities of both people and communities. The presentations will highlight the increasing gap between those who "have" and those who "lack" mobility. The concepts of "mobility footprints" and "mobility as a right" will be introduced. To combat mobility disadvantages and improve social well-being, evidence from Madrid, Munich and Ruse will be used to demonstrate how mobility influences the lifestyles of the youngest and oldest in society, and how solidarity between generations can be a positive force for tackling mobility deprivation.

SPEAKERS Session chair: Prof. Laurie Pickup, International Director, Vectos

- · Prof. Laurie Pickup, International Director, Vectos
- · Prof. Lucia Ilieva, Board Manager, Club Sustainable Development of Civil Society, Ruse
- . Martin Pilar de Castro, Head, Environmental Education Unit, City of Madrid
- · Isabela Velazquez, EU project coordinator, Gea21, Madrid
- Miriam Lindenau, Department of Public Order, City of Munich

THEMATIC CATEGORIES Car-independent lifestyles | Collective passenger transport | Integrated planning | Mobility management | Public involvement | Safety and security | Neighbourhood-focused activities | Size doesn't matter

### C5

### **SUMPs** in tourist destinations

September 29 09:30-11:30 Room PS4

This session presents common mobility challenges in tourist destinations, along with opportunities for the implementation of integrated and innovative mobility solutions. It presents the sustainable island mobility plan (SIMP), a tool tailored to the particularities of islands and the challenges they face all year long; the SUMP policy co-creation approach to supporting implementation of sustainable destination mobility plans (SDMPs); and examples of how sustainable mobility can become a driver of economic growth. Finally, the session will explore how these experiences can be extended to other contexts that are heavily affected by the seasonal peaks of tourism.

The target audience comprises small and medium-sized mainland and island municipalities, policy makers, transport planners and practitioners, other stakeholders from tourist cities and regions, and market stakeholders interested in innovation.

SPEAKERS Session chair: Carlos Sanchez Pacheco, GO SUMP Coordinator, Malaga City Council

- Alexia Spyridonidou, Mobility Expert, DAFNI Network of Sustainable Greek Islands
- · Willem Buijs, Managing director, LuxMobility
- · Carlo Sessa, Research Director, ISINNOVA
- Maria Stylianou Michaelidou, Limassol Tourism Board

THEMATIC CATEGORIES Integrated planning/SUMP | Public Involvement | Mobility management | Size doesn't matter

10

PARALLEL SESSIONS











# DEPLOYMENT DAY EXHIBITION

## **Exhibition floor plan**

All Deployment Day stands are located in the main tent. Some activities will take place in adjacent rooms, as indicated in the activity schedule and descriptions.



## Legend

Symbols represent links to CIVITAS policy fields and several other prominent topics. Look for these symbols next to the Deployment Day exhibition and activity information to find items of particular interest to you!



Car-independent lifestyles: Oycling, walking, car sharing, bike sharing, car pooling, co-modality, ride sharing



Clean fuels and vehicles: Electric mobility, fuelling infrastructure, hybrid vehicles, use of biodiesel, biogas and compressed natural gas, cleaner fleets



Collective passenger transport: Accessibility, intermodality, service improvements, ticketing systems, innovative public transport systems, fleet management, procurement schemes.



Demand management strategies: Congestion charging, access restrictions, parking management and strategies, low-emission zones, car-free zones, priority lanes, mobility credits, financial incentives and disincentives



Integrated planning: Land use, housing, new developments, sustainable urban mobility plans



Mobility management: Marketing and communications, personal and company travel plans, mobility info centres



Public involvement: Multi-stakeholder consultations, information campaigns, participatory processes



Safety and security: Traffic calming, infrastructure design, shared space, cycle highways, secure school paths, anti-vandalism measures



Transport telematics: Intelligent transport systems, communication, routing, smartphone applications, plate recognition system



Urban freight logistics: Urban delivery centres, distribution schemes, fleet management, cycle logistics, freight partnerships, urban freight transport plans



Cross-cutting: Relates strongly to many if not most of the CIVITAS policy fields listed above



Follow the money! Funding opportunities, procurement, investment



Indicators trail: Analytics, measurement tools



Policy: Policy making, governance



Cutting-edge innovation: Looking ahead, game changers



For more info on the exhibitors, please visit the CIVITAS website

http://civitas.eu/content/civitas-forum-2017deployment-day-exhibitors-overview



DEPLOYMENT DAY













Roadmap to power your SUMP: Effective tools and intelligence -The Urban Transport Roadmaps scenario-building tool for European

#### 09:30-10:30

This event features the Urban Transport Roadmaps (UTR) online scenario-building tool. The tool, commissioned by DG MOVE, is a product of an expert and stakeholder engagement process. It is designed to allow cities to explore transport scenarios that are practical, feasible and implementable, and to assist political and technical decision makers in finding the most suitable mix of policies and measures for their sustainable urban mobility plans (SUMPs), effectively translating their visions of sustainable urban mobility into tangible realities.

SPEAKERS Opening stateme ent: Piotr Rap cz, DG MOVE, Europ

- "A unique walk-through of the Urban Transport Roadmaps tool for your SUMP", Guy Hitchcock, Ricardo, UK
- "The scenario tool that may change your city policy", Claudia De Stasio, TRT, Italy
- "The use of the Urban Transport Roadmaps tool and how to sustain ambitious mobility action", Ivelina Strateva, City of Burgas, Bulgaria
   Facilitation by Carsten Rothballer, Coordinator, ICLEI Europe



E3

### Tools for data gathering, appraisal and simulation: SUMPs-Up presents highlights from the CIVITAS Tool Inventory

#### 10:45-11:45

The CIVITAS SUMPs-Up and SATELLITE teams would like to present the newly launched CIVITAS Urban Mobility Tool Inventory, with the possibility for you to test three from nearly 100 top-ranked tools available in the online library. The workshop's main topic is to present and test three SUMP-related top tools dedicated to data collection, impact assessment and congestion appraisal in the context of SUMP measure implementation. The workshop will be organised in the format of a World Café with short pitcher followed by bands on testing of tools. Oafé, with short pitches followed by hands-on testing of tools.

SPEAKERS Moderator: Ana Dragutescu, ICLEI

- Lasse Brand, Rupprecht Consult: CIVITAS Urban Mobility Tool Inventory
- Nora Szabo, PTV: FLOW Congestion Impact Ass and cycling (with an overview on practical tool application off Pedro Gouveia, City of Lisbon)
- Susanne Böhler-Baedeker, Rupprecht Consult: Urban Nodes Impact Assessment Tool for measuring urban nodes of the core TEN-T network

# Investment in SUMP solutions

12:00-13:00

This session aims to provide a framework for discussion on how to remove barriers to and increase This session arms to provide a manneyork for discussion or mile examine how a Europe-wide drive to implement SUMPs could be achieved and the role that the Connecting Europe Facility (CEF) financing framework would play in doing so. It will also look at synergies the CEF has with the European Fund for Strategic Investments. By doing so, it will be possible to assess ways of boosting SUMP project funding via financial instruments, as well as the level of technical assistance available when preparing SUMP projects.

SPEAKERS Activity chair and introduction: Isabelle Vandoome, DG MOVE, with information on CEF-INEA, EFSI and ELENA and regional funding

- . Vincent Leiner, DG REGIO
- · Kim Kreilgaard, EIB
- Piotr Rapacz, DG MOVE

Plenary room







Plenary room



Plenary room





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DEPLOYMENT DAY













### **Procuring SUMP solutions**

#### 14:00-15:00

This is a workshop that uses real-world examples for exploring public procurement options and possibilities, as well as tips and advice on how to avoid related pitfalls, including:

- · No one wants to sell EVs to me!
- · Break both the chicken and the egg with procurement
- · When is it at all legal to require green transport?
- · How tough a set of criteria can I set?
- · What if I only buy a small part of the contractor's work?
- · Joining forces: This is how it works!

We expect participants with experience from both successful and failed procurements, and participants with new ideas to be honed by experts before they are tested in reality.

- SPEAKERS Simon Clemens, ICLEI, BuyZET Coordinator Bahar Namaki Araghi, City of Copenhagen and SPICE Coordinate



### Implementation case studies (INTERREG SUMP projects)

SUMPs are powerful tools! This is also recognised in other EU programmes, such as Interreg. This session provides hand-on examples from ongoing SUMP projects outside the CIVITAS 2020 sphere.

SPEAKERS Session Chair: Vincent Leiner, DG REGIO

- . Interreg Europe: REFORM, Katerina Chrysostomou
- Interreg MED Urban Transport: LOCATIONS, Fabio Tomasi, "Low-carbon mobility for cruise passengers in destination cities: The LOCATIONS solution"
- Interreg MED Urban Transport: REMEDIO: Marina de Almeida Silva, Integrated Modelling Tool (IMT) and Horizontal Condominium
- · Pedro Ribeiro da Silva, Coordinator, Portuguese Network Cidades e Vilas de Excelência

F6

### Roadmap to power your SUMP: Hands-on demonstration of the Urban Transport Roadmaps scenario-building tool for European SUMPs

### 16:30-17:30

This session will provide hands-on experience with the Urban Transport Roadmaps (UTR) online scenario-building tool. The tool, commissioned by DG MOVE, is designed to allow cities to explore transport policy roadmaps to support the development of their sustainable urban mobility plans (SUMPs), effectively translating their visions of sustainable urban mobility into tangible realities. Participants will:

- · be provided with an overview of the tool;
- · set up an example city; and
- work on a simple example to add policies to meet the White Paper target of halving the use of conventionally fuelled cars in urban transport by 2000.



### Helping cities leapfrog to sustainable mobility systems

Objective: To present the Sustainable Mobility Indicators and the Sustainable Mobility Tool developed in collaboration with an international and multidisciplinary team that includes a core group of experts from different industries involved in urban mobility. The framework helps to disaggregate the complex system of mobility in cities and offers a practical tool to help cities understand their mobility situation. The set of indicators will be adopted by 50+ EU cities between 2018 and 2019.

Plenary room





Plenary room



Plenary room





Room PS3





DEPLOYMENT DAY





CIVITAS FORUM 2017





Activities: Presentation of indicators, presentation of the mobility tool, Q&A.

Target audience: Oity mayors, transport and mobility departments, concerned citizens.

SPEAKERS Chair: Franco Caruso, Corporate Communications and Sustainability Manager (Deputy Director), Brisa

- · Stephan Herbst, General Manager, Toyota Motor Corporation
- . Irene Martinetti, Manager, World Business Council for Sustainable Development



E8

#### Introducing EUROPEANMOBILITYWEEK to the CIVITAS community

Since 2002, the EUROPEANMOBILITYWEEK campaign has sought to influence mobility and urban transport issues, as well as to improve public health and quality of life. This presentation will showcase several smaller Golden City achievements during this year's "Sharing Gets You Further" campaign — including the benefits of involvement. As CIVITAS cities, Torres Vedras and Murcia (the winner of last year's EMW award) will enjoy sharing a common language with Forum participants. Questions, answers and discussion will be encouraged. Several national EMW coordinators will also be introduced — for example from Germany, Lithuania, Poland, Portugal and Spain.

SPEAKERS Moderator: Jerome Simpson, EMW Secretariat, Region onal Environmental Center (REC)

- Raul Gomes, Transports and Traffic Management Division Division, Torres Vedras, Portugal, "Going car-free"
- Murcia, Spain, "All in one: Infrastructure and equipment, new services and regulations, and public involvement in planning"
- . Jennie Lind, Department of Urban Planning, Katrineholm, "Making an urban
- Kristina Marošová, Cycling Coordinator/Sustainable Urban Mobility, Department of Regional Development and Planning, Trnava, "Biking to happiness"
- . Max Steffen, Public Relations, Biissen, "#SharingGetsYouFurther! book booths at

Room PS1





Room PS3

interres Europe

E9

## Interreg Europe Policy Learning Platform

### 12:00-13:00

Find out more about the Interreg Europe Policy Learning Platform. Build your network and share you challenges and good practices with a community of regional policy stakeholders across the EU. Learn about other cities and regions and their approaches and solutions to promote sustainable low carbon mobility. Find out how you can participate in some of the functions offered through the Policy Learning Platform, for example: how you can get expert advice by selected sustainable mobility experts through the Policy Learning Platform; and how to apply for a peer review of your polices or plans by a group of peers from other EU cities and regions through field visits or online review. Become a peer reviewer yourself. In a short and interactive session, you will get updated on ongoing sustainable mobility projects supported by Interreg Europe and the functions offered by the Interreg Europe Policy Learning Platform. Session content will include:

- · presentation on the PLP platform, including video (10 minutes);
- · presentation on Interreg Europe transport projects (10 minutes);
- Q&A (5 minutes):
- · interactive segment;
- discussion in small groups (5-10 persons) about a concrete urban mobility case (25 minutes);
- description of the case and main urban mobility problems;
- how can the problems be addressed?
- · wrap-up (10 minutes).

SPEAKERS Activity chair: Michiel Modiefski, Thematic Expert Urban Mobility, Interreg Europe Policy Learning Platform

eractive facilitator: Rob Jeuring, Thematic Expert Urban Mobility, Interreg Europe Policy Learning Platf

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DEPLOYMENT DAY













### How can SUMPs and SECAPs work together?

#### 10:45-11:15

SUMPs are a key planning tool for mobility in cities. SEAPs and SEOAPs address energy and climate mitigation and adaptation. SUMPs and SEAPs-SEOAPs overlap in several areas of actions; nevertheless, the definition of these plans usually occurs independently and their actions are often not harmonized. The SIMPLA project will adopt a World Cafe format in which participants can discuss various approaches to harmonisation.

SPEAKERS Fabio Tomasi, "Explaining the SIMPLA methodology"





Room PS3

E11

Cracking the deployment challenge: Project know-how and support in the European Innovation Partnership for smart cities and communities (EIP-SCC)

#### 15-15-16-15

Without significant deployment and penetration of new urban mobility solutions, it will be impossible to reach our urban mobility goals. Getting wide-scale deployment can be achieved in many ways; scaling in other locations, or working with new partners such as financiers, industry and other public and private organisations. Practitioners from the EO's new financial advisory support service (which offers technical and financial advisory support for up to 20 Gustainable Urban Mobility projects), the EIP-Smart cities Market Place and the EO's smart city lighthouse projects will share how they are trying to crack this challenge.

The panel will debate and discuss barriers to investing in (new) urban mobility solutions (services, cleaner vehicles) and talk about which tools (by OIVITAS, deployment actions in lighthouse cities, EIP Smart cities) can help overcome these barriers.

This session is supported by the Market Place of the European Innovation Partnership in smart cities and communities. This aspires to be the place where demand can meet supply for smart city solutions, bringing together municipal actors and their demands, physically and virtually, with supplies from investors, technology providers and financiers, who can meet each other and lay the foundation for actual investments with on-the-ground solutions.

EAKERS Session chair: Henriette van Eijl, DG MOVE.B3 Innovation and Res

- . Enrico Gaspari, EIP-SCC SUM Action Cluster Manager
- Linda van Dusvenbode, manager of a new EC service that offers technical and financial advisory support for up to 20 sustainable urban mobility projects
- · Ian Paterson, Founder, Respiro
- Pedro Machado, Smart Cities and Communities Lighthouse project, Lisboa E-Nova
- · Anna Domenech, Nissan, Electromobility Initiative Lead

Room PS1





E12

### Green Leaf Session

### 16:30-17:30

To underpin the work of creating an ever-better environment for European citizens, the EU adopted the 7th Environment Action Programme (7th EAP) entitled "Living well, within the limits of our planet". It provides the basis for EU environment policy up to 2020. This programme aims to enhance Europe's ecological resilience and to transform the EU into an inclusive and sustainable green economy. The European Green Capital Award (EGOA) launched in 2008, is one such initiative. Following its success, many smaller cities seek EU recognition of their effort and commitment in the areas of sustainability and environment, in response, the European Commission has launched the European Green Leaf Award.

Room PS3

DEPLOYMENT DAY



Room PS2

Room PS2











### Active mobility, EU policy in action!

### 9:30-10:30

The EU Cycling Strategy (EUCS) is the result of a systematic review of all EU policies by an expert group and through extensive consultation with many stakeholders. In total, 1,000 people contributed to the campaign, which was set up to inspire the EU Commission to develop its very own EU Cycling Strategy. The EUCS was handed over to the Commissioner for Transport, Violeta Buic, in June 2017. At this session, we will focus on three aspects of the EUCS to find out what roles the EU, national governments and cities can play regarding:

- infrastructure (more and safer spaces for cycling);
- · multimodality (ITS and cycling, public bike-sharing schemes); and
- · financing (achieving a level playing field for cycling).

There will also be a workshop, dividing participants into three groups according to the aforementioned themes, followed by a plenary session to summarise results.

SPEAKERS Activity chair: Adam Bodor, Advocacy and EuroVelo director, European Cyclists'

- Fabian Küster, Senior Policy Officer, European Cyclists' Federation
- . Niccolo Panozzo, Development Officer, European Cyclists' Federation



### Straight to the top: Present your recommendations about multimodal transport in cities to Commissioner Violeta Bulc!

Whether sustainable urban mobility becomes a reality will greatly depend on seamless multimodality throughout the passenger journey and within the urban logistics system. The cabinet of Commissioner Bulc has asked the CIVITAS community to propose recommendations relating to multimodality in cities. The outcome of the participatory session for multimodality should help to identify major multimodality challenges in cities, how to address them, and what kind of financing could be provided to address the issues. The advice coming from the roundtable discussions in this session will be conveyed directly to Commissioner Bulc. The workshop will include presentations from EOF, UITP and the CIVITAS PORTIS project, along with a roundtable discussion.

SPEAKERS Activity chair and introduc Part 1: Inspiration

- · Fabian Kuester, ECF
- Karine Sbirrazzouli, UITP
- . Steven Windey, "The Anty
- · Nicolas Pellier, Vivanoda
- Q8A

### Part 2: Recommendations

Roundtable discussions on infrastructure, ICT and services, introduced and facilitated by Ivo Cré, Polis

# E15

How can growing economies leapfrog to sustainable mobility? CREATEive ways to overcome obstacles and seize opportunities

### 14:00-15:00

Is your city still facing growing congestion levels? Do you wish to implement cutting-edge, is your dry standard growing conjection levels by but with a hipherient cutting-edge, sustainable mobility solutions, but are not sure how or where to start? Joining this workshop will be an opportunity for you to learn and share new ideas, and to discuss problems and opportunities with like-minded policy makers and practitioners. The workshop will be based on the findings of the Horizon 2020 CREATE project involving 10 cities across Europe and the Middle East. It will highlight common barriers and discuss potential ways for cities to leapfrog urban transport processes.

# Room PS2







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DEPLOYMENT DAY











#### SPEAKERS Chair: Lucia Cristea, EIP

- \* Speakers: Dr. Clemence Cavoli, UCL and Prof Laurie Pickup, VECTOS
- . Facilitator: Dr. Tom Cohen, UCL

# E16

### Using analytics to reduce traffic fatalities

#### 15:15-16:15

The purpose of this session is to present various takes on the use of different types of data and analytics methodologies to improve road safety, and on how they can provide help to city administrations. The session is meant to provide stakeholders from cities and urban regions with some practical, ongoing examples. Projects that will be presented include Safer City Streets, InDev, EMDAS, and Seniors. Viscando will provide additional input. The session will facilitate stakeholder interactrion, while allowing them also to present current actions and activities in this domain

This session needs to be seen as a direct action that incorporates different actors in road safety (legislation, enforcement, infrastructure, vehicle technology) in an enabling setting. With the increasing presence of big and/or ubiquitous data, increased know-how and technical advances, significant safety improvements can yet be made.

#### SPEAKERS Hosted by: Lars Akkermans, Transport Mobility Leuven

- Alexandre Sentacreu, ITE
- Aliaksei Laureshyn, Lund University
- . Lars Akkermans, Transport & Mobility Leuven

# Room PS3





E17

### 16 good reasons for parking management

#### 16:30-17:30

Parking management is a very powerful approach in terms of steering travel behavior. The strategic objective of the PUSH&PULL approach aims to improve mobility by parking space management, combined with mobility management. By introducing paid parking, increasing fees or reducing supply, drivers will be pushed towards more sustainable alternatives. Income from parking is earmarked and used to improve and promote alternatives, thus drawing users towards active transport, public transport or Bike-and-Ride and Park-and-Ride facilities.

The project developed a series of highly recommended tools and products for practitioners and decision makers that will be presented and are up for debatel

### SPEAKERS Activity chair: Ivo Cré, Polis

- Robert Pressl, PUSH&PULL Coordinator, Austrian Mobility Research FGM-AMOR
- João Caetano Dias, EMPARK

# Room MR1





## E18

### What's next for Horizon 2020?

This session aims to provide insight into upcoming calls for proposals within the Horizon 2020 transport and smart cities work programme. In addition, the process towards the Urban Mobility KIO will be presented. The session will be chaired by **Henriette van Eijl** from DG MOVE, and a Q&A

SPEAKERS Presentations about the Horizon 2020 work programme, ELENA, SME instruments and the KIC urban mobility from:

- . Henriette van Eijl, DG MOVE)
- Marcel Rommerts, INEA-H2020
- . Olivier Kozak, EASME-SMEs

Room PS1





DEPLOYMENT DAY













#### How can cities benefit from Cooperative-ITS?

#### 10:45-11:45

The last 10 years have seen a huge amount of European and national money, both public and private, poured into research, development, demonstration and piloting related to O-ITS. Deployment is starting to happen, albeit slowly, with motorways leading the way from a road authority perspective. Interest among cities is now starting to take off, following impetus from the EO's C-ITS multistakeholder deployment platform and the creation of national support programmes in several member states. The H2020 projects CODECS and CIMEC have engaged widely with cities to understand their views and requirements regarding C-ITS and the role C-ITS can play in addressing city transport challenges, notably in terms of how C-ITS could in future supersede some ITS used widely in cities today. The main findings from these projects will be shared with the audience.





Room PS3

- SPEAKERS . Suzanne Hoadley, Senior Manager, Polis,
  - · Giacomo Lozzi, Project Manager, Polis

# E20

#### Ready for mobility as a service? MaaS readiness levels for local authorities

#### 12:00-13:00

Mobility as a Service (MaaS) has been seen as one of the critical success factors in how cities can change citizens' transport behaviour and achieve their sustainable mobility goals. Today, many cities around Europe are wondering how they can support the establishment of new multimodal transport in their area. CIVITAS EOCENTRIO will present the first outcomes of their work package on MaaS and share experiences with other cities.

Room PS2









E21

### Automation-ready framework focus group meetings

### 14:00-16:30

(Session 1: 14:00-15:00 | Session 2: 15:80-16:80)

The CoEXist project will enable mobility stakeholders to get "automation-ready", which means being able to conduct transport and infrastructure planning for automated vehicles in the same comprehensive manner as for existing modes. In order to develop the "automation-ready framework" further, OoExist is hosting two focus group meetings with OIVITAS cities about their views and needs about the development of the framework. Each one-hour meeting will have a maximum of 12 participants, all of whom applied before the OIVITAS Forum. Please contact Bernard Gyergyay (b.gyergyay@rupprecht-consuit.eu).

# Room MR7







### MODERATORS

- . Bernard Gyergyay, CoEXist Project Manager, Rupprecht Consult
- · Suzanne Hoadley, Senior Manager, Polis

# E22

#### Promoting start-ups in urban mobility: Meet the winners of the **EU Transport Innovation Challenge**

The "European Transport Innovation Challenge 2017" was organised by the European Commission Directorate-General for Mobility and Transport to reward 12 young transport innovators with ideas for a cleaner and more efficient future in transport. A professional jury selected the winners from 114 submitted ideas. Three winners will explain their innovation, and also talk about barriers and drivers for success. Mobility innovators and developers and SMEs are welcome to join in the discussion.

Room PS1





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DEPLOYMENT DAY











SPEAKERS Session chair: Marcel Rommerts, INEA

- . Wieland Hendriksen, NHTV: CycleSpex: Cycle and Spatial Context Experience Simulator
- . Nicolas Pellier, VIVANODA: European multi-modal travel search eng
- . Sabin Dimian, Craft Bicycle: Made of sustainable materials
- . Representative from Carla Cargo: Heavy load bicycle trailer

# E23

## **Dissemination Coordination Group**

9:30-10:45

OIVITAS 2020 project dissemination managers will meet to discuss next steps in communicating about their projects.

Upon invitation only.

Room MR1



### Introducing e-buses in cities' public transport systems

10:45-12:15

The ELIPTIC project, in cooperation with ebuspian, will offer a workshop for cities, transport authorities and bus operators that are interested in the introduction of e-buses. Participants will get a better understanding of vehicle, battery and charging technologies and their associated costs. The workshop will also address future developments and operational challenges in the introduction











### Enabling exchange with Chinese cities

### 15:15-16:45

This session will open with the presentation of a UITP database containing public transportation demand at national level in 89 countries, focusing mainly on findings from China. Presentations will then follow with the current and planned activities of CIVITAS DESTINATIONS and PORTIS projects to engage with Chinese cities. The session will then try to detect possible synergies among these and other Horizon 2020 projects (URBAN-EU-OHINA, TRANS-URBAN-EU-OHINA) dealing with sustainable urbanisation, and will facilitate discussion on how to: better exchange with Ohinese counterparts, enable Ohinese experiences to reach European cities, and explore opportunities and best practices to reach out to cities in Ohina.

The primary target audience are OIVITAS project participants and stakeholders.

## SPEAKERS Chair: European Com

- . Pedram Saeidizand, Statistics Junior Manager, UITP
- Julia Pérez-Cerezo, DESTINATIONS China Coordinator, Managing Director GV21
- . Silvia Gaggi, PORTIS, Senior Partner, ISINNOVA
- . Matilde Chinellato, Project Support Officer, EUROCITIES

Room PS2





DEPLOYMENT DAY





CIVITAS FORUM 2017







Sustainable last-mile deliveries in residential neighbourhoods: Testing of a concierge service scheme in Munich's CIVITAS ECCENTRIC Living Lab

Open stage



Oity logistics, door-to-door deliveries, online shopping, and on-demand delivery are creating enormous traffic loads in urban areas. This activity presents one innovative solution in showing how Munich's EOCENTRIC Living Lab plans to reduce delivery traffic. The aim of the new concierge service is to develop multilateral cooperation with logistics services. All deliveries to the Living Lab will be bundled at the central concierge shop, and the concierge will conduct the last-mile distribution by cargo e-bikes. This Pechakucha presentation is targeted at mobility experts from local authorities and the logistics sector who are looking for new, unique approaches to making sustainable last-mile deliveries in residential neighbourhoods. The presentation will be followed by a Q&A and discussion round.



E27

#### Prioritising pedestrians to reduce congestion in Lisbon

13:20-14:00 (during the PechaKucha lunch)

This PechaKucha presentation focuses on walking activities undertaken in Lisbon in the context of the FLOW project to reduce urban congestion. The presentation is linked to the FLOW, TRACE, EMPOWER stand, which looks at various aspects of data on walking and cycling.





Open stage

E28

#### Crowdsourcing for public transport innovation

13:20-14:00 (during the PechaKucha lunch)

The aim of this presentation is to inform the audience (mainly public transport authorities and public transport operators—PTAs and PTOs) about the OIPTEO crowdsourcing platform and about the results of the five successful crowdsourcing campaigns that were conducted during the OIPTEO project. The presentation aims to provide significant evidence for the importance of user-centred service design models in the PT field, as well as for the establishment of mechanisms that can stimulate dialogue between PT organisations and PT users (current and prospective). From the PTA and PTO perspectives, crowdsourcing offers a significant competitive advantage since it enables them to exploit the experiences and insights of their users in order to adapt their services accordingly.







E29

Ridesharing Clinic on developing ridesharing schemes with real impact

14:00 14:45

Ridesharing is a way to increase occupancy rates of cars and reduce congestion, along with the negative impacts of car traffic. However, the large-scale and long-term implementation of local and regional ridesharing schemes seems difficult in terms of gaining public acceptance and reaching a critical mass. This ridesharing clinic aims to investigate how the conceptual and implementation-related problems of ridesharing can be overcome, thereby enabling it to become a genuine alternative to single occupancy vehicles. A brainstorming discussion on innovative approaches, communication and marketing, technology and data issues, and on complementary HOV policies, will take place, moderated by the activity chair. The clinic is aimed at mobility experts and cities that have been testing ridesharing schemes or plan to implement them.

Open stage



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DEPLOYMENT DAY

# Annex 4 – Participants list

#	First Name	Last Name	City	Country	Organisation
1	Stella	Aaltonen	Turku	Finland	City of Turku
2	Carmen	Abad Alejo	Malaga	Spain	City of Malaga
3	Giannis	Adamos	Volos	Greece	Traffic, Transportation and Logistics Laboratory of the University of Thessaly
4	Richard	Adams	Freiburg im Breisgau	Germany	ICLEI - Local Governments for Sustainability
5	Georgia	Aifadopoulou	Thessaloniki	Greece	Hellenic Institute of Transport
6	Lars	Akkermans	Leuven	Belgium	Transport & Mobility Leuven
7	Jorge	Aleixo	Almada	Portugal	Câmara Municipal de Almada
8	Sialevich	Alena		Belarus	
9	Azhar	Ali	Coventry	UK	Coventry University
10	Tomas	Allen	Porto	Portugal	ALLEN pmc
11	Marina	Almeida-Silva	Bobadela LRS	Portugal	Instituto Superior Técnico
12	Marcos	Amadori	Bologna	Italy	SRM Reti e Mobilità
13	Giorgio	Ambrosino	Livorno	Italy	MemEx
14	Kosmas	Anagnostopoulos	Athens	Greece	Network of Sustainable Greek Islands
15	Troels	Andersen	Odense	Denmark	City of Odense
16	Jardar	Andersen	Oslo	Norway	Institute of Transport Economics
17	Pedro	Andrade	Lisbon	Portugal	Barraqueiro Transportes S.A.
18	Kotaviita	Anna	Turku	Finland	
19	Jorge	Antunes	Torres Vedras	Portugal	Câmara Municipal de Torres Vedras
20	Filipa	Antunes	Lisbon	Portugal	Infraestruturas de Portugal
21	Isabel	Antunes	Cacém	Portugal	Isabel Antunes - Logicworks, Lda
22	Carlos Manuel	Antunes Bernardes	Torres Vedras	Portugal	Torres Vedras Municipality
23	Fahad	Anwar	Brescia	Italy	University of Brescia
24	Angel	Aparicio	Madrid	Spain	Universidad Politécnica Madrid
25	Fortunata	Armocida	Torino	Italy	City of Torino
26	Antonio	Artiles	Las Palmas de gran Canaria	Spain	Guaguas Municipales
27	Rodolfo	Assis machado	Evora	Portugal	Atalaia
28	António	Azeredo Lopes	Torres Vedras	Portugal	Câmara Municipal de Torres Vedras
29	Vlado	Babić	Ljubljana	Slovenia	City of Ljubljana
30	Wolfgang	Backhaus	Cologne	Germany	Rupprecht Consult Forschung & Beratung GmbH
31	Tatsiana	Bahdanovich	Polotsk	Belarus	Polotsk Executive Commetie
32	Maja	Bakran Marcich	Brussels	Belgium	European Commission
33	Mojca	Balant	Ljubljana	Slovenia	Urban Planning Institute of the Republic of Slovenia
34	Marco	Barata	Amadora	Portugal	da Divisão de Trânsito
35	Tiago	Belchior	Loures	Portugal	Câmara Municipal de Loures



36	Ancuta- Daniela	Belu	Mihail Kogalniceanu	Romania	Mihail Kogalniceanu Commune
37	Sofia	Bento	Oeiras	Portugal	Autoridade Nacional de Segurança Rodoviária
38	Paulo	Bernardo	Loule	Portugal	Loule Concelho Global, E.M.
39	Luana	Bidasca	Brussels	Belgium	POLIS
40	David	Blackledge	Eastbourne	UK	Senior Expert - EU Funding and Sustainable Mobility
41	Jeroen	Blom	Amsterdam	The Netherlands	IJsberg Consultants
42	Adam	Bodor	Brussels	Belgium	European Cyclists` Federation
43	Mauro	Borioni	Bologna	Italy	SRM
44	Mauro	Borioni	Bologna	Italy	SRM
45	Elke	Bossaert	Leuven	Belgium	Mobilel21
46	Caroline	Bourdais	Lyon	France	CODATU
47	Michael	Bourlakis	Cranfield	UK	Cranfield University
48	Yannick	Bousse	Brussels	Belgium	UITP - International Association of Public Transport
49	Luisa	Bouzoubaa	Nantes	France	EURO PROJECT CONSULT
50	lva	Boyadjieva	Pleven	Bullgaria	Urban Mobility Center
51	Lasse	Brand	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
52	Ralf	Brand	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
53	Isak	Brändström	Umeå	Sweden	City of Umeå
54	Marcel	Braun	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
55	Ingrid	Briesner	Graz	Austria	Forschungsgesellschaft Mobilität - Austrian Mobility Research
56	Lucia	Brusegan	Padova	Italy	Starter Srl
57	Günther	Bsirsky	Linz	Austria	Land Oberösterreich
58	Anna	Buerklen	Berlin	Germany	Berlin University of Technology
59	Willem	Buijs	Malta	Malta	DTV Consultants
60	Tamiko	Burnell	Washington, D.C.	United States	Federal Highway Administration
61	Maria	Busquets Feu	Mollet del Vallès	Spain	Municipality of Mollet del Vallès
62	Serena	Byrne	Dublin	Ireland	European Green Leaf Award Secretariat
63	Luís	Cabaço Martins	Lisbon	Portugal	Barraqueiro - SGPS, SA
64	Ciprian	Cadariu	Timisoara	Romania	URBAN SURVEY
65	Ciprian	Cadariu	Timisoara	Romania	Urban Survey
66	Rui	Camolino	Lisbon	Portugal	ITS Portugal
67	Nuno	Carmo	Mafra	Portugal	Barraqueiro Transportes S.A.
68	Brunella	Caroleo	Turin	Italy	Istituto Superiore Mario Boella (ISMB)
69	Franco	Caruso	Geneva	Portugal	Brisa
70	Carmen	Carvalheira	Évora	Portugal	CCDR-Alentejo
71	Joana	Carvalho	Lisbon	Portugal	Interfaces Portugal
72	Daniela	Carvalho	Lisbon	Portugal	TIS.PT



73	Jordi	Casas	Barcelona	Spain	CINESI SLU
74	Clemence	Cavoli	London	UK	UCL
75	Florin	Chelaru	Navodari	Romania	Navodari Commune
76	Matilde	Chinellato	Bruxelles	Belgium	Eurocities
77	Katerina	Chrysostomou	Thessaloniki	Greece	Hellenic Institute of Transport
78	Elena	Ciarlo	Torino	Italy	City of Torino
79	Cristian-	Cirjaliu		Romania	Agigea Commune
	Maricel	•	Agigea		
80	Simon	Clement	Freiburg	Germany	ICLEI
81	Tom	Cohen	London	UK	UCL
82	Michelle	Coldrey	Gothenburg	Sweden	City of Göteborg
83	Maria Vittoria	Corazza	Rome	Italy	Sapienza University of Rome
84	Panos	Coroyannakis	Brussels	Belgium	CONFERENCE OF PERIPHERAL & MARITIME REGIONS
85	Ana	Correia	Amadora	Portugal	da Divisão de Trânsito
86	Livia	Correia da Silva	Funchal	Portugal	Câmara Municipal do Funchal
87	Martinho	Costa	Lisbon	Portugal	Barraqueiro Transportes, SA
88	Fernando	Costa	Torres Vedras	Portugal	Interfaces Portugal
89	Cesar	Costa	Torres Vedras	Portugal	Promotorres EM
90	Pedro	Costa Pereira	Lisbon	Portugal	Transportes em Revista
91	Axel	Costard	Aachen	Germany	City of Aachen
92	Dorothée	Coucharrière	Paris	France	Blue solutions
93	Filipe	Covas	Torres Vedras	Portugal	Barraqueiro Transportes
94	Adrian	Craciun	Constanta	Romania	Constanta Metropolitan Area Association
95	lvo	Cré	Brussels	Belgium	Polis
96	Lucia	Cristea	Bucharest	Romania	European Integrated Projects
97	Dejan	Crnek	Ljubljana	Slovenia	City of Ljubljana
98	Joao	Cruz	Mangualde	Portugal	Câmara Municipal Mangualde
99	Paul	Curtis	London	UK	Vectos
100	Kamil	Czyż	Rzeszów	Poland	Urząd Miasta Rzeszowa
101	Nicola	D;errico	Italy	Italy	S.I.P.E.T. Soc. Coop. STP -Mobilità e Trasporti -
102	Pedro Ribeiro	da Silva	Porto	Portugal	Rede de Cidades e Vilas de Excelência
103	Filip	Dalengaard	Odense	Denmark	City of Odense
104	Pilar Martin	de Castro	Madrid	Spain	City Council Madrid
105	Marijke	De Roeck	Antwerp	Belgium	City of Antwerp
106	Claudia	de Stasio	Milan	Italy	TRT Trasporti e Territorio
107	Enrico Eugenio	D'Errico	Termoli	Italy	S.I.P.E.T. Soc.Coop. S.t.p.
108	Brigitte	Desveaux	La Rochelle	France	Communauté d'Agglomération de La Rochelle
109	Ingwio	D'Hespeel	Gent	Belgium	LUCA School of Arts
110	Nuno	Dias	Torres Vedras	Portugal	Câmara Municipal de Torres Vedras



111	José María	Diez		Spain	CIVINET SPAIN AND PORTUGAL
112	Tamas	Dombi	Warsaw	Poland	Warsaw Road Authority
113	Fred	Dotter	Leuven	Belgium	Mobiel 21
114	Ana	Dragutescu	Freiburg	Germany	ICLEI - Local Governments for Sustainability
115	Lorena	Druet	Malaga	Spain	AVELE, Spanish Association for EVs
116	Mariia	Druzhynina	Vinnytsia	Ukraine	Vinnytsia City Council
117	Mariia	Druzhynina	Vinnitsya	Ukraine	
118	Eko	Duki	Belgrade	Serbia	University of Belgrade
119	Lana	Dulskaia	Roma	Italy	Eurokleis
120	Timothy	Durant	Bonn	Germany	Vectos
121	Thomas	Durlin	Lyon	France	CEREMA
122	Johann	Ecker	Linz	Austria	Institut Retzl GmbH Gemeindeforschung & Unternehmensberatung
123	Patrick	Egmond	Luxembourg	Luxembourg	LuxMobility
124	Ahmed	Elfakharany	Essen	Germany	University of Duisburg-Essen, Centre for Logistics and Traffic
125	Alexandra	Ellul	Floriana	Malta	Transport Malta
126	Dirk	Engels	Lier	Belgium	Transport & Mobility Leuven
127	Eleonora	Ercoli	Livorno	Italy	MemEx
128	Zekiye	Eskiyörük	Adana	Turkey	Adana Metropolitan Municipality
129	Giuseppe	estivo	Torino	Italy	Comune di Torino
130	Bruno	Eugénio	Porto	Portugal	Câmara Municipal do Porto
131	Stefano	Faberi	Roma	Italy	Isinnova
132	Bonnie	Fenton	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
133	Joana	Fernandes	Cascais	Portugal	Câmara Municipal de Cascais
134	Joana	Fernandes	Cascais	Portugal	Câmara Municipal de Cascais
135	Mario	Ferrari	Portoferrraio	Italy	Municipality of Portoferraio
136	José Pedro	Ferreira	Porto	Portugal	Câmara Municipal do Porto
137	Paulo	Ferreira	Lisbon	Portugal	Instituto de Engenharia de Sistemas e Computadores, Investigação e Desenvolvimento em Lisbon
138	Francesco	Ferrero	Esch / Alzette	Luxembourg	Luxembourg Institute of Science and Technology (LIST)
139	Chiara	Ferroni	Turin	Italy	Torino Wireless
140	Inge	Ferwerda	Gent	Belgium	LUCA School of Arts
141	Joao Carlos	Filho	Braga	Portugal	University of Minho
142	Arlene	Finn	Galway	Ireland	Galway City Council
143	Aaron	Fishbone	Bratislava	Slovakia	Greenway Infrastructure
144	Sonia	Floris	Turin	Italy	aizoon
145	Gabriele	Folli	Parma	Italy	Comune di Parma
146	Lukasz	Franek	Krakow	Poland	Municipality of Krakow
147	Helen	Franzen	Freiburg	Germany	ICLEI - Local Governments for Sustainability



148	Sarah	Frimmel	Leipzig	Gernamy	
149	Sara	Frimmel	Leipzig	Deutschland	Leipziger Verkehrsbetriebe (LVB) GmbH
150	Romain	Gaasch	Luxembourg	Luxembourg	Luxembourg Institute of Science and Technology
151	Silvia	Gaggi	Rome	Italy	Institute of Studies for the Integration of Systems
152	Dorota	Gajda-Kutowińska	Gdynia	Poland	City of Gdynia
153	Renzo	Galli	Rio Marina	Italy	Rio Marina Municipality
154	Johan	Gammelgård	Umeå	Sweden	City of Umea
155	Cristian Mihai	Ganea	Ploiesti	Romania	Primaria Municipiului Ploiesti
156	Enrico	Gaspari	Milan	Italy	pwc
157	Evangelos	Genitsaris	Thessaloniki	Greece	Aristotle University of Thessaloniki
158	Michele	Gennaro	Turin	Italy	Fondazione Torino Wireless
159	Lupascu	George	Constanta	Romania	Constanta Metropolitan Area Intercommunity Development Association
160	Cozia	Georgescu	Ploiesti	Romania	ADRSM
161	Georgios	Georgiadis	Thessaloniki	Greece	LEVER Development Consultants S.A.
162	Pedro	Gernamo	Torres Vedras	Portugal	Torres Vedras Municipality
163	Antal	Gertheis	Budapest	Hungary	Mobilissimus
164	Georgeta	Gheorghe	Constanta	Romania	Constanta Municipality
165	Cosmin	Gheorghiu	Bucharest	Romania	Bucharest Municipality
166	Saverio	Gini	Livorno	Italy	MemEx
167	James	Gleave	Bedford	UK	Transport Futures
168	Kain	Glensor	Berlin	Germany	Wuppertal Institute for Climate, Environment, Energy
169	Michael	Glotz-Richter	Bremen	Germany	City of Bremen / Senate Dpt for Environment, Construction and Transport
170	Francesco	Golia	Rome	Italy	Moovit
171	Paulo	Gomes	Lisbon	Portugal	GMV
172	Pedro	Gomes	Almada	Portugal	AGENEAL, Local Energy Management Agency of Almada
173	Jose Maria	Gomez	Sevilla	Spain	PASSION MOTORBIKE FACTORY SL
174	Marius	Gorochovskis	Vilnius	Lithuania	MInistry of Environment (Aplinkos ministerija)
175	Teije	Gorris	Breda	The Netherlands	DTV Consultants
176	Susan	Grant-Muller	Leeds	UK	University of Leeds
177	Cindy	Guerlain	Luxembourg	Luxembourg	LIST
178	Pedro	Guerreiro	Loulé	Portugal	Municipality of Loulé
179	Don	Guick	Luxembourg	Luxembourg	LuxMobility
180	Don	Guikink	Breda	Netherlands	NHTV Breda University of Applied Science
181	Bernard	Gyergyay	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
182	Luiz Fernando	Hagemann	Joinville	Brazil	Municipality of Joinville



183	Andres	Harjo	Tallinn	Estonia	City of Tallinn
184	Madelen	Harr	Göteborg	Sweden	Göteborgs Stads Parkering AB
185	Michaela	Haseleu	Stuttgart	Germany	SSP Consult - Beratende Ingenieure GmbH
186	Katja	Hector	Stuttgart	Germany	Moovel Group GmbH
187	Chris	Helf	Munich	Germany	City of Munich, Department of Public Security and Order, Road Traffic –Strategy and policy Division
188	Stefan	Hellberg	Göteborg	Sweden	Göteborgs Stads Parkering AB (City of Gothenburg Parking Company)
189	M Carmen	Hernanz Calderón	Madrid	Spain	Ayuntamiento de Madrid
190	Kristine	Hess-Akens	Aachen	Germany	City of Aachen
191	Guy	Hitchcock	Oxford	UK	Ricardo Energy & Environment
192	Suzanne	Hoadley	Brussels	Belgium	Polis - European Cities and Regions networking for innovative transport solutions
193	Suzanne	Hoadley	Lisbon	Portugal	IMT - Instituto da Mobilidade e dos Transportes
194	Niels	Hoe	Copenhagen	Denmark	Independent consultant
195	Vanessa	Holve	Brussels	Belgium	Eurocities
196	Elizabeth	Huang	Oxford	UK	university of oxford
197	Bertil	Hylén	Madrid, Solna	Spain	FFE Fundación de los Ferrocarriles Españoles
198	Ionita	lacob	Constanta	Romania	Adi Zona Metropolitana Constanta
199	Rui	Igreja	Aveiro	Portugal	Ciclaveiro
200	Lucia	Ilieva	Varna	Bulgaria	CSDCS
201	Krinos	Ioannis	Thessaloniki	Greece	Municipality of Kalamaria
202	Strateva	Ivelina	Burgas	Bulgaria	
203	Luis	Jeronimo	Cascais	Portugal	Câmara Municipal de Cascais
204	Rob	Jeuring	Amsterdam	Netherlands	Ecorys
205	Rossetti	Jonathan	Piacenza	Italy	FONDAZIONE ITL
206	Francisco	Jordán	Ponferrada	España	CIVINET SPAIN AND PORTUGAL
207	Carla	Jorge	Alfragide	Portugal	Agência Portuguesa do Ambiente - Semana Europeia da Mobilidade
208	Ioannis	Karakikes	Volos	Greece	University of Thessaly
209	Strahil	Karapchanski	Ruse	Bulgaria	Obshtina Ruse
210	Takeshi	Kemmochi	Tokyo	Japan	The Institute of Behavioral Sciences
211	László Sándor	Kerényi	Budapest	Hungary	BKK Centre for Budapest Transport
212	Alexandra	Kershaw	London	UK	Vectos (South) Ltd
213	Vivian	Kiousi Akrivi	LUX	Greece	INTRASOFT International SA
214	Katia	Kishchenko	Antwerp	Belgium	City of Antwerp
215	Claudia	Kiso	Dessau	Germany	German Environment Agency
216	Julia	Kittel	Freiburg	Germany	ICLEI - Local Governments for Sustainability
217	Hendrik	Koch	Bremen	Germany	Ministry for the Environment, Urban Planning and Transportation



218	Sarah	Köneke	Monchy Saint Eloi	France	Association for the development of vocational education and training in the transport and logistics sector
219	András	Kőrizs	Budapest	Hungary	BKK Centre for Budapest Transport
220	Blanka	Koron	Ljubljana	Slovovenia	The Regional Environmental Center for Central and Eastern Europe, Country Office Slovenia
221	Ioannis	Kostopoulos	Brussels	Belgium	White Research SPRL
222	Anna	Kotaviita	Turku	Finland	City of Turku
223	Oliver	Kozak	Brussels	Belgium	European Commission
224	Maksym	Kozub	Kyiv	Ukraine	Kyiv Cyclists' Association
225	Martin	Kracheel	Luxembourg	Luxembourg	LuxMobility
226	Martin	Kracheel			
227	Esther	Kreutz	Turku	Finland	Union of the Baltic Cities - Sustainable Cities Commission
228	Esther	Kreutz	Turku	Finland	
229	Zivile	Kropaite	Vilnius	Lithuania	LRT
230	Katarzyna	Kyć	Krakow	Poland	Municipality of Krakow
231	Paivi	Kynkaanniemi	Turku	Finland	CIVITAS ECCENTRIC project
232	Fabio	Lacorreia	Torres Vedras	Portugal	Torres Vedras Municipality
233	Tiit	Laiksoo	Tallinn	Estonia	City of Tallinn, Tallinn Transport Department
234	Armin	Langweg	Aachen	Germany	City of Aachen
235	Maj-Britt	Larka Abellan	Madrid	Spain	Ministry of Agriculture, Fisheries and Environment
236	Eckard	Larosch	Aachen	Germany	City of Aachen
237	Marie	Launay	Nantes	France	Euro Project Consult
238	Michal	Lazor	Brno	Czech Republic	Transport research centre
239	Siarhei	Leichanka	Polotsk	Belarus	Polotsk Executive Commetie
240	Siarhei	Leichanka	Polotsk	Belarus	Polotsk Regional Executive Committee
241	Vitor	Leite	Vila Nova de Famalicão	Portugal	Câmara Municipal de Vila Nova de Famalicão
242	Melanie	Leroy	Brussels	Belgium	Eurocities
243	Olaf	Lewald	City of Bielefeld	Germany	City of Bielefeld
244	Francesca	Liguori	Venice	Italy	Environmental Protection Agency of Veneto Region (ARPAV)
245	Jennie	Lind	Katrineholm	Sweden	Katrineholm municipality Sweden
246	Miriam	Lindenau	Munich	Germany	City of Munich, Department of Public Order, Road Traffic Division, Transport and Mobility Management
247	Raymond	Linssen	Utrecht	The Netherlands	Rijkswaterstaat
248	Marija	Logonder	Ljubliana	Slovenia	
249	Mirjam	Logonder	Szentendre	Hungary	
250	Vanda	Lopes	Lisbon	Portugal	câmara municipal de Lisbon
251	Helber	Lopez	Munich	Germany	Technical University of Munich (TUM), Chair of Urban Structure and Transport Planning



252	David	Lourenço	Porto	Portugal	Câmara Municipal do Porto
253	João	Lourenço Teixeira	Lisbon	Portugal	Instituto da Mobilidade e dos Transportes, I.P.
254	Giacomo	Lozzi	Bruxelles	Belgium	Polis Network
255	Hugo	Lucas	Torres Vedras	Portugal	Câmara Municipal de Torres Vedras
256	Regina	Lüdert	Tübingen	Germany	JN. Mißfeldt - Systemintegration
257	Regina	Lüdert	Stuttgart	Germany	City of Stuttgart
258	lván	Luque Segura	Barcelona	Spain	MedCities
259	Hanna	Lutskovich	Minsk	Belarus	Institute of regional and urban planning (IRUP)
260	Pedro	Machado	Lisbon	Portugal	Lisbon E-Nova, Lisbon Energy & Environmental Agency
261	Joao	Machado	Lisbon	Portugal	Autoridade da Mobilidade e dos Transportes
262	lva	Machalová	Brno	Czech Republic	City of Brno
263	Sonia	Madchado	Lisbon	Portugal	Infraestruturas de Portugal. SA
264	Luis	Maia	Lisbon	Portugal	FCT
265	Mariano	Majan	Madrid	Spain	Remix
266	Joanna	Majdecka	Kraków	Poland	Municipality of Krakow
267	Joanna	Majdecka	Krakow	Poland	
268	Claudio	Mantero	Funchal	Portugal	Horarios do Funchal
269	Maria	Margalha	Веја	Portugal	CÂMARA MUNICIPAL DE BEJA
270	Cornel	Marin	Corbu	Romania	Corbu Commune
271	Pedro	Marín	Malaga	Spain	City of Malaga
272	Giorgis	Marinakis	Rethymno	Greece	RETHYMNO MUNICIPALITY
273	Gorochovskis	Marius	Vilnus	Lithuania	
274	Paulo	Marques Augusto	Cascais	Portugal	Cascais Próxima Empresa Municipal, S.A.
275	Irene	Martinetti	Geneva	Switzerland	World Business Council for Sustainable Development
276	Juan – Román	Martínez Arranz	Madrid	Spain	
277	Laurinda	Martins	Lisbon	Portugal	Barraqueiro Transportes S.A.
278	Sofia	Martins	Lisbon	Portugal	VTM - Consultores
279	Rui Velasco	Martins			Instituto da Mobilidade e Dos Transportes
280	Miguel	Mateos	Madrid	Spain	GEA21
281	Luis	Matos	Lisbon	Portugal	Barraqueiro Transportes, SA
282	Amanda	Máximo	Joinville	Brazil	Secretaria de Planejamento Urbano e Desenvolvimento Sustentável - SEPUD
283	Fraser	McLeod	Southampton	UK	TRG University of Southampton
284	Alessandro	Meggiato	Reggio Emilia	Italy	Regione Emilia Romagna
285	Lara	Mendes	Porto	Portugal	Municipality of Porto
286	Viorica	Merla	Constanta	Romania	Constanta Municipality
287	Csaba	Mezei	Szentendre	Hungary	REC
288	Violeta	Mihalache	Timisoara	România	Urban Survey
289	Perpelea	Milena	Ploiesti	Romania	Primaria Municipiului Ploiesti



290	Steen	Moeller	Odense	Denmark	City of Odense, PAC
291	Vasco	Móra			EMEL
292	Lara	Moura	Oeiras	Portugal	Brisa Inovação e Tecnologia
293	Gerd	Müller	Berlin	Germany	Senate Department for Environment, Transport and Climate Protection
294	Sándor	Nagy	Szeged	Hungary	Mayor's Office
295	Dimitrios	Nalmpantis	Thessaloniki	Greece	Aristotle University of Thessaloniki
296	Bahar	Namaki Araghi	Copenhagen	Denmark	City of Copenhagen
297	Aristotelis	Naniopoulos	Thessaloniki	Greece	Aristotle University of Thessaloniki
298	Eftihia	Nathanail	Volos	Greece	University of Thessaly
#	First Name	Last Name	City	Country	Organisation
299	Angel	Navarro	Valencia	Spain	Las Naves
300	Carolina	Navarro Correcher	Valencia	Italy	Fundación Valenciaport
301	John	Nelson	Aberdeen	UK	University of Aberdeen
302	Giuliano	Nemarnik	Koper	Slovenia	Regional Development Centre Koper
303	Jelena	Nikolić	Kruševac	Serbia	City of Kruševac
304	Mayra	Nobre	Erkelenz	Germany	Città Mayra Nobre
305	Marcos	Nogueira	Algés	Belgium	IrRADIARE, Science for Evolution
306	Fernando	Noivo	Loures	Portugal	Cmloures
307	Anna	Norberg	Stockholm	Sweden	Civitas Eccentric Stockholm
308	Julie Jo	Nyagaard	Copenhagen	Denmark	Copenhagen Business School
309	Irina	Oancea	Constanta	Romania	European Development Center Association
310	Eileen	O'Connell	Wicklow	Ireland	Interactions (Ireland)
311	Tiago	Octício	Livramento	Portugal	Barraqueiro Transportes S.A.
312	Emma	Ödling	Umeå	Sweden	Sweco society
313	Josep Maria	Olivé	Badalona	Spain	Cinesi
314	Udo	Ots	Tallinn	Estonia	Tallinn Transport Department
315	Eda	Ozdek	Brussels	Belgium	White Research
316	Kynkäänniemi	Päivi	Turku	Finland	
317	Tiago	Palma	Lisbon	Portugal	Lisbon E-Nova
318	Niccolò	Panozzo	Brussels	Belgium	European Cyclists' Federation
319	Thomas	Papadogiannis	Rethymno	Greece	Municipality of Rethymno
320	Olympia	Papadopoulou	Thessaloniki	Greece	Lever Development Consultants SA
321	Anca	Pasca	Brussels	Belgium	European Commission - INEA
322	Lidija	Pavić-Rogošić	Zagreb	Croatia	Odraz - Sustainable Community Development
323	Sandra	Pedro	Torres Vedras	Portugal	Torres Vedras Municipality
324	Cristina	Pellegrini	Reggio Emilia	Spain	City of Reggio Emilia
325	Nicolas	Pellier		France	Fondateur Vivanoda.fr
326	Jaime	Pereira	Coimbra	Romania	Serviços Municipalizados Transportes Urbanos Coimbra
327	Claudia	Pereira	Funchal	Portugal	Horarios do Funchal
328	Alan	Perotti	Turin	Italy	SETA project exhibitor (aizoOn)



329	Hana	Peters	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
330	Gregor	Petri	Vienna	Austria	Fluidtime Data Services GmbH
331	Maximilian	Pfertner	Munich	Germany	Technical University of Munich (TUM), Chair of Urban Structure and Transport Planning
332	Laurence	Pickup	Preggio	Italy	Vectos
333	Holger	Pigerl	Aachen	Germany	RWTH Aachen University
334	Maria Francisca	Pinto de Magalhães	Vila Nova de Famalicão	Portugal	Municipio de Vila Nova de Famalicão
335	Joao	Pires	Loures	Portugal	Câmara Municipal de Loures
336	Miriam	Pirra	Turin	Italy	Politecnico di Torino
337	Aljaž	Plevnik	Ljubljana	Slovenia	UIRS
338	Mina	Polovina	Belgrade	Serbia	University of Belgrade
339	Adela	Popa	University of Cadiz	Spain	University of Cadiz
340	John	Porter	Dublin	Ireland	Interactions (Ireland)
341	Anastasia	Poupkou	Thessaloniki	Greece	Aristotle University of Thessaloniki
342	Robert	Pressl	Graz	Austria	Forschungsgesellschaft Mobilität - Austrian Mobility Research
343	Catarina	Pydzinska Azevedo	Porto	Portugal	INOVA+
344	Andreia	Quintal	Funchal	Portugal	Horarios do Funchal
345	Anton	Radniankou	Polotsk	Belarus	Interakcia Foundation
346	Krithika	Ramesh	Southend-on-Sea	UK	Southend-on-Sea Borough Council
347	Anabela	Ramos	Loures	Portugal	camara municipal de loures
348	André	Ramos	Lisbon	Portugal	TIS.PT
349	Piotr	Rapacz	Brussels	Belgium	European Commission
350	Costin	Rasauteanu	Constanta	Romania	Constanta Metropolitan Area Intercommunity Development Association
351	Malgorzata	Ratkowska	Gdansk	Poland	City of Gdansk
352	Mariano	Reaño	Palma	Spain	conbici
353	Silva	Regionaldo	Torres Vedras	Portugal	Interfaces Portugal
354	Karl	Reiter	Graz	Austria	Forschungsgesellschaft Mobilität - Austrian Mobility Research
355	Taner	Resit	Tuzla	Italy	Tuzla Commune
356	Massimiliano	Ribaudo	Portoferrraio	Italy	Portoferraio
357	Leon	Rizzi	Rome	Italy	Moovit
358	Domingos	Rodrigues	Funchal	Portugal	Municipality of Funchal
359	Maria	Rodrigues	The Hague	The Netherlands	Panteia
360	Nikola	Rogatchev	Sofia	Bulgaria	Sofia Urban Mobility Centre
361	Matthias	Rogge	Aachen	Germany	Ebusplan GmbH
362	Loan	Roman	Lumina	Constanta	Lumina Commune
363	Marcel	Rommerts	Brussels	Belgium	European Commission
364	Margareta	Rönngren	Umeå	Sweden	City of Umeå
365	José	Rosa	Cascais	Portugal	Câmara Municipal de Cascais



366	Francisca	Rosell	Barcelona	Spain	CENIT
367	Antonio	Rossa	Genova	Italy	Comune di Genova
368	Lachezar	Rossenov	Dobrich	Bulgaria	Club Sustainable Development of Civil Society
369	Jonathan	Rossetti	Piacenza	Italy	Institute for Transport and Logistics
370	Carsten	Rothballer	Freiburg	Germany	ICLEI - Local Governments for Sustainability
371	Anna	Ruban	Szentendre	Hungary	REC
372	Dariya	Rublova	Athens	Greece	INTRASOFT International SA on behalf of TransformingTransport
373	Zbigniew	Rudnicki	Rzeszów	Poland	Urząd Miasta Rzeszowa
374	Frederic	Rudolph	Wuppertal	Germany	Wuppertal Institute for Climate, Environment, Energy
375	Siegfried	Rupprecht	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
376	Marjolein	Salens	Antwerp	Belgium	City of Antwerp
377	Carlos	Sanchez	Malaga	Spain	City of Malaga
378	Alexandre	Santacreu	Paris	France	International Transpot Forum (OECD)
379	Antonio	Santo	Coimbra	Romania	Serviços Municipalizados de Transportes Urbanos de Coimbra
380	Cristina	Santos	Cascais	Portugal	Cascais Próxima - gestão da Mobilidade, espaços urbanos e energias, E.M.,S.A.
381	Luís	Santos	Coimbra	Portugal	Serviços Municipalizados de Transportes Urbanos de Coimbra
382	Karine	Sbirrazzuoli	Brussels	Belgium	UITP - International Association of Public Transport
383	Dorina	Scappini	Rio Marina	Italy	rio marina municipality
384	Domenico	Schillaci	Palermo	Italy	PUSH
385	George	Scupra	Ovidiu	Romania	Ovidiu Municipality
386	Alexandra	Seco Rodrigues	Lisbon	Portugal	TISpt
387	Dea	Seeberg	Odense	Denmark	City of Odense
388	Urszula	Senk	Gdynia	Poland	City of Gdynia
389	Urszula	Senk	Gdynia	Poland	City of Gdynia
390	Susana	Sequeira	Torres Novas	Portugal	RODOVIÁRIA DO TEJO, S.A.
391	Carlo	Sessa	Rome	Italy	Isinnova
392	Albert	Shakel	Novopolotsk	Belarus	Novopolotsk City Executive Committee
393	Hanna	Shendzerava	Chausy	Belarus	Chausy District Executive Committee
394	Adelia	Simoes	Torres Vedras	Portugal	Municipality of Torres Vedras
395	Jerome	Simpson	Szentendre	Hungary	REC
396	Vesper	Simpson	Szentendre	Hungary	REC
397	Philipp	Sinhuber	Aachen	Germany	Ebusplan GmbH
398	Emilia	Smeds	London	UK	University College London
399	Iulian- Constantin	Soceanu	Techirghiol	Romania	Techirghiol City
400	Karen	Soens	Gent	Belgium	LUCA School of Arts
401	Matic	Sopotnik	Ljubljana	Slovenija	City of Ljubljana



402	Ricardo	Sousa	Norte de Portugal	Portugal	Comissão de Coordenação e Desenvolvimento Regional do Norte
403	Maria	Spandou	Thessaloniki	Greece	Thessaloniki Public Transport Authority
404	Zbyněk	Sperat	Brno	Czech Republic	Transport Research Centre
405	Alexia	Spyridonidou	Athens	Greece	Network of Sustainable Greek Islands
406	Christoph	Stadler	Stuttgart	Germany	Moovel Group GmbH
407	Peter	Staelens	Brussels	Belgium	Eurocities
408	H. Thomas	Stahl	Offenbach	Germany	Nahverkehr in Offenbach GmbH (NiO)
409	Tea	Staicu	Ploiesti	Romania	Ploiesti municipality
410	Mihaela	Stan	Constanta	Romania	Constanta Municipality
411	Aaltonen	Stella	Turku	Finland	City of Turku
412	Octavia	Stepan	Bruxelles	Belgium	European Commission-INEA
413	Ivelina	Strateva	Burgas	Bulgaria	Burgas Municipality
414	Ismini	Stroumpou	Athens	Greece	AETHON Engineering Consultants
415	Robert	Stussi	Coimbra	Portugal	Perform Energia Lda.
416	Justin	Styles	Southend-on-sea	UK	Southend-on-Sea Borough Council
417	Boehler- Baedeker	Susanne	Cologne	Germany	Rupprecht consult
418	Edyta	Szczęśniak	Gdynia	Poland	Greenway Infrastructure
419	Trzmiel	Tadeusz	Krakow	Poland	Deputy Mayor of Krakow
420	Mamoru	Tanabe	Tokyo	Japan	minisry of land, infrastructure, transport and tourism
421	José Pedro	Tavares	Porto	Portugal	Faculdade de Engenharia da Universidade do Porto
422	Borut	Tavcar	Ljubljana	Slovenia	Delo, daily newspaper
423	Rodrigo	Taveira	Lisbon	Portugal	Barraqueiro Transportes, S.A.
424	Elena	Tavlaki	Brussels	Belgium	Signosis
425	Paula	Teles	Porto	Portugal	Instituto de Cidades e Vilas com Mobilidade
426	Morten K.	Thomsen	Copenhagen	Denmark	Amminex
427	Ricardo	Tiago	Lisbon	Portugal	Instituto da Mobilidade e dos Transportes
428	Paulo	Tinoco	Cascais	Portugal	Câmara Municipal de Cascais
429	Fabio	Tomasi	Trieste	Italy	AREA Science Park
430	Carmen	Torres	Rome	Italy	UNIMED- Mediterranean Universities Union
431	Stavroula	Tournaki	Rethymno	Greece	RENEWABLE AND SUSTAINABLE ENERGY SYSTEMS LAB, TECHNICAL UNIVERSITY OF CRETE
432	Kristin	Tovaas	Cologne	Germany	Rupprecht Consult - Forschung & Beratung GmbH
433	Ilias	Trochidis	Thessaloniki	Greece	Tero
434	Anna	Trubchik	Minsk	Belarus	UNDP
435	Theocharis	Tsoutsos	Chania	Greece	RENEWABLE AND SUSTAINABLE ENERGY SYSTEMS LAB, TECHNICAL UNIVERSITY OF CRETE
436	Tsolov	Tsvetan	Sofia	Bulgaria	Sofia Urban Mobility Cetre



437	Eleonora	Tu	Bologna	Italy	Institute per Transport and Logistics
438	Filiz	Ünlü	Adana	Turkey	Adana Metropolitan Municipality
439	Iryna	Usava	Minsk	Belarus	UNDP in Belarus
440	Marek	Ustrobiński	Rzeszów	Poland	Urząd Miasta Rzeszowa
441	João	Valente Neves	Porto	Portugal	Câmara Municipal do Porto
442	William	Vallim	Erfurt	Germany	CULTURE GOES EUROPE (CGE) - Soziokulturelle Initiative Erfurt e.V.
443	Velazquez	Valoria	Madrid	Spain	GEA21
444	Linda	van Duivenbode	Griesheim	Germany	The Extremely Useful Company
445	henriette	van Eijl	Brussel	Belgium	European Commission
446	Tariq	van Rooijen	Bennekom	Belgium	TNO
447	Karen	Vancluysen	Brussels	Belgium	Polis
448	Gitte	Vandenbergh	Leuven	Belgium	Transport & Mobility Leuven
449	Isabelle	Vandoorne	Brussels	Belgium	European Commission
450	Patrick	Vanegmond	Luxembourg	Luxembourg	LuxMobility
451	Oscar Daniel	Vega Mayorga	Puerto Vallarta	Mexico	Jóvenes por los ODS México A.C.
452	Carlos	Verdaguer Viana- Cárdenas	Madrid	España	GEA 21
453	Jan-Kees	Verrest	Delft	The Netherlands	City of Delft
454	Ksenija	Vidović Vorberger	Zagreb	Croatia	Odraz - Sustainable Community Development
455	Laia	Vilalta Cots	Barcelona	Spain	Àrea Metropolitana de Barcelona
456	Cristina	Vilarinho	Porto	Portugal	Câmara Municipal do Porto
457	Hans	Voerknecht	Delf	The Netherlands	
458	Marina	Vojković	Zagreb	Croatia	ODRAZ-Sustainable Community Development
459	Matija	Vuger	Zagreb	Croatia	City of Zagreb - City Office for the Strategic Planning and Development of the City
460	Andreas	Vyras	Larnaka Municipality	Cyprus	Larnaka Municipality
461	Richard	Walters	London	UK	LCP Consulting Ltd
462	Marianne	Weinreich	Aarhus	Denmark	Weinreich Mobility / Cycling Embassy of Denmark
463	Georg	Werdermann	Berlin	Germany	Deutscher Verband für Wohnungswesen, Städtebau und Raumordnung e.V.
464	Georg	Werdermann	Berlin	Germany	Deutscher Verband für Wohnungswesen, Städtebau und Raumordnung e.V.
465	Stefan	Werland	Berlin	Germany	Wuppertal Institute for Climate, Environment, Energy
466	Andrea	Wesolowski	Dublin	Ireland	European Commission
467	Doris	Wiederwald	Vienna	Spain	AustriaTech
468	Steven	Windey	Antwerp	Belgium	City of Antwerp
469	Bert	Witkamp	Brussels	Belgium	AVERE
470	Andree	Woodcock	Coventry	UK	Coventry University



471	Anders	Wretstrand	Lund	Sweden	Lund University
472	Elpida	Xenou	Thessaloniki	Greece	Hellenic Institute of Transport
473	Aksana	Yuchkovich	Minsk	Belarus	Ministry of Natural Resources and Environmental Protection of the Republic of Belarus
474	Metodija	Zajkoski	Prilep	Macedonia	Municipality of Prilep
475	Eleni	Zampou	Athens	Greece	INTRASOFT International SA

# Annex 5 – list of Deployment Day activities

DEPLOYMENT DAY STANDS				
#	Stand info			
S1	CIVITAS ECCENTRIC Project			
	The CIVITAS ECCENTRIC project will present the initial outcomes of their work package on MaaS and share experiences with other cities. The result diagram ("spiderwebs") will be displayed at the ECCENTRIC stand, linked to the workshop taking place at 12:00-13:00 in Room PS2. In the main workshop will focus on small groups discussing the diagrams, getting feedback and input from other cities and to inspire other cities on the topic of MaaS.			
S2	CiViNET Network Spain and Portugal Association			
	The City of Torres Vedras is the Presidency of the CiViNET Spain and Portugal Network Association, and as the next CiViTAS Forum will be held in the Portuguese City, first of all, it is a perfect opportunity to attract more cities to be members of the network, especially from Portugal. Secondly, it is a good moment to show the work developed the last eight years, including the reports and the studies. Thirdly, the Network covers all topics, and also it is a place to ask about other Spanish and Portuguese cities. Maybe some cities searching for solutions can be directed to other cities in the area, and links can be implemented, in order to exchange best practices.			
S3	Aimsun  We will present Aimsun and Aimsun online. It is a traffic modelling software that allows you to model anything from a single bus lane to an entire region. Aimsun allows you to carry out traffic operations assessments of any scale and complexity. Aimsun online is a decision support system for real-time traffic management. Its dynamic, high-speed stimulation of large areas allows traffic operators to anticipate congestion before it happens and then select the best mitigation measures.			
S4	EUROPEANMOBILITYWEEK  The week, 16-22 September every year, is a very public opportunity for towns and cities to interact with their residents and raise awareness to the benefits of active and sustainable transport modes. Often  EUROPEANMOBILITYWEEK			



towns and cities choose to launch new local infrastructure, services or equipment (e.g. cycle lanes, footbridges, mobility info points), and policy measures or regulations (e.g. reduced speed zones, access restrictions, mobility plans etc). It culminates with 'car-free day,' which provides an occasion for experimenting with potential pedestrian areas, demand management schemes and parking policy revision. The campaign's 'MOBILITYACTIONS' feature encourages a broader target group, as well as towns and cities, to host events and activities all year-round. This year's theme is 'Clean, shared and intelligent mobility.' Last year saw record participation levels, with over 2,400 towns and cities participating from over 50 countries worldwide making it the largest global event dedicated to sustainable urban mobility.

# S5 **ELIPTIC project**

The products presented at the stand are a "Life Cycle Cost Calculator" (LCC) and a more-in-depth simulation tool for planning electric bus concepts, the "Electrification Planner" (EP). Both tools support decision makers from city authorities and public transport operators to either kick-off or to amplify the planning of electric bus concepts. The draft



schedule for Deployment Day activities is as follows: Hourly presentations of the LCC at the stand – demos based on reserved time slots for visitors (pre-filling of data template and reservation of time slots are required); Hourly presentations of the EP based on ELIPTIC's use cases at the stand; Kick-start workshop (in small meeting room) with up to 15 participants.

# Data and walking and cycling: Who's got what? Why is it important? What can you do with it? FLOW, TRACE, and EMPOWER projects

What sources of data do cities have on walking and cycling? How do they collect it and how often? How do they analyse it? Why is it important to have such data? How does this affect planning decisions?

Data is becoming more and more important in urban transport, and active modes of transport are also increasing in profile. What are the connections between the two?

The three H2020 projects FLOW, TRACE and EMPOWER are combining forces to present different perspectives on reducing urban congestion in European cities by increasing walking and cycling and making cities more liveable.

The stand is also hosting hourly tours and presentations throughout the day.

10:30: Walk, cycle and win: try out the **Positive Drive** and **Biklio** apps on our TRACE city tour!

11:30: Using the Zwitch app to track and deliver incentives: bike tour

13:30: Prioritising pedestrians to reduce congestion in Lisbon (on the open stage)

14:30: Tracking walking & cycling: demonstration of TRACE TAToo planning tool

15:30: FLOW's impact assessment tool

16:30: Using the Zwitch app to track and deliver incentives: walkshop







### S7 | SUMP corner

The three CIVITAS SUMP projects - PROSPERITY, SUITS and SUMPs-Up - are aiming to set up a



common exhibition stand in the form of an "SUMP corner". This will serve the purpose of displaying the informative materials that each project is preparing separately or jointly, and will be also the starting point for a range of activities organised in the Deployment Day.

**SUMPs-Up stand hosted by Rupprecht Consult and ICLEI:** At the SUMPs-Up stand you can explore two brand-new online libraries that support your mobility planning live on computers. You will get one-on-one guidance by SUMP experts on how to use them and which tools or plans fit your needs:

CIVITAS Urban Mobility Tool Inventory: Guided by our experts, you receive tool recommendations based on the topics and planning steps you are interested in. You are provided with concise information and get connected with their providers.

SUMP Registry Based on the size and location of your city, you are provided with SUMPs that can inspire your next plan.

PROSPERITY stand hosted by Mobiel 21 and CSDCS

SUITS stand hosted by Coventry University and SIGNOSIS Sprl.

# S7 CIVITAS Tool Inventory

The CIVITAS Urban Mobility Tool Inventory is an online database of 100+ tools and methods that helps local authorities make better informed decisions about which planning tools to apply in their given local context. Using clear categories, advanced search functions and interactive user ratings, the dynamic inventory interface enables practitioners to easily identify the most useful tool for their needs. It features a broad range of tools and methods – including guidelines, software, manuals, mobile apps, serious games, and planning approaches – that are useful for all steps of urban mobility planning, from scenario building and measure selection to implementation and evaluation. The Urban Mobility Tool Inventory is a joint initiative of CIVITAS SATELLITE and SUMPs-UP.

## S8 UITP

Come visit the UITP stand to learn about the outcomes of a project on collecting and analysing data on public transport services in national level in 39 countries across the globe. UITP will also illustrate modal distribution of journeys made by public transport modes.

# S9 CIPTEC project

During the CIPTEC (Collective Innovation for Public Transport in European cities) project, Tero, with the support of the CIPTEC coordinator (AUTh) and the rest of the consortium, developed the CIPTEC crowdsourcing platform. This platform supports the generation of innovative Public Transport ideas from different groups of individuals, and in parallel stimulates dialogue and discussion among all parties involved in the process. The CIPTEC consortium conducted five different crowdsourcing campaigns in five different areas. During the CIVITAS Forum, we present the results and the innovative ideas gathered during the different CIPTEC crowdsourcing campaigns.

# S10 | FluidHub project

FluidHub is an all-in-one cloud-based marketplace: it integrates the large variety of transport modes available in modern metropolitan areas into customisable mobility service packages. It supports mobility stakeholders in building up a sustainable MaaS ecosystem that can cope with today's transport challenges



in urban as well as rural areas. Fluidtime will integrate transport services available in the pilot areas Lisbon and Torres Vedras into its cloud-based FluidHub technology to build up a local mobility marketplace. Besides already available local offerings, in addition a smaller car sharing fleet equipped with hardware provided by the local service operator, Mobiag, is fully integrated.

# S11 GO SUMP project

The GO SUMP project is horizontal project financed under the MED programme, which supports the Urban Transport Community (UTC), one of the communities in the EU Interreg MED Programme, and promotes



sustainable mobility solutions. The UTC comprises of six modular projects (CAMPsUMP, MOTIVATE, LOCATIONS, MOBILITAS, SUMPORT and REMEDIO), which are all oriented towards sustainable mobility solutions that are tailor made to meet challenges in the respective areas, based on sustainable urban mobility plans (SUMPs).

# S12 NOVELOG project

The NOVELOG Project would like to use the CIVITAS Deployment Day to promote the three Tools developed so far to the representatives of Cities ("Understanding Cities" Tool, the "Evaluation" Tool and the NOVELOG "Toolkit", increase uptake and train the cities and their representatives on their use and importance for city planning. Simple presentations to the participants on a regular basis and one-on-one or one-on-few hands-on training will help the cities learn how to use the tool, disseminate it and gain support.

# S13 NOVELOG project evaluation tool

The NOVELOG "Evaluation" Tool was officially launched on September 2016 and constitutes one of the four Tools that the project has in its Inventory. It is a web-based platform, which is composed of several components, and aims to provide to the user the desired information for assessing measures through a before and after analysis. Aim of "Evaluation" Tool's exhibition in the Deployment day of CIVITAS FORUM 2017 is to further disseminate the Tool to other European projects' consortia, interested cities and stakeholders, as well as to provide guidance upon its use.

# S14 ALLIANCE project

ALLIANCE project designed and produced an e-learning platform to share and use the educational and training material that has been developed for the needs of the project's Sustainable Transport Interchange Program (STIP). The exhibition of the ALLIANCE e-platform in the Deployment Day of CIVITAS Forum 2017 will share the products of ALLIANCE with other European projects' consortia, interested cities, and stakeholders, as well as serve as a platform to connect ALLIANCE members with a large number of stakeholders, belonging to the CIVITAS network.

## S15 | Biklio project

Biklio is an app that connects bicycle users, local businesses and the city, and distributes bike benefits in the community. It creates a network of cycle-friendly local businesses, including shops, restaurants, cafes, florists, hairdressers, grocery stores, gelaterias, etc.. Biklio creates a network of cycle-to-shop benefits. We aim to create a Biklio cycle-to-spot network in Torres Vedras, engaging local shops. The tour will be a bike ride around the city, across the local bike-to-shop benefits network. The delegates will be able to test the



app. They can download it and after cycling a while, the app will make them eligible for benefits in the local Biklionetwork. The app will generate a screen that proves their eligibility. They will then show it to the shops we visit and access the local benefits.

# S16 | CREATE project

CREATE is a CIVITAS Horizon 2020 project that aims to reduce road congestion in cities by encouraging a switch from cars to sustainable modes of transport, and improve liveability of cities. It involves five



Western European capitals and five Eastern European and Euro-Med cities (www.create-mobility.eu). Join us at the CREATE workshop (14:00-15:00, Room PS2) where we will share with you the project's method, initial key findings, and discuss "How growing economies can leapfrog to sustainable mobility? CREATive ways to overcome obstacles and seize opportunities"! We also hope to meet you at the CREATE stand where you will find our updated CREATE leaflet.

# S17 North Central Europe Fast EV Network

The aim of this project is to build the first ever nationwide network of electric vehicle fast charging infrastructure in Poland (75 chargers by March 2019). At our exhibition stand we would present this project, with particular focus on areas of greatest probable interest to CIVITAS Forum attendees – how to identify and secure locations for charging facilities, what types of chargers are right for different situations, and how EV networks can form a part of larger mobility systems.

# S18 Transforming Transport project



Transforming Transport is working across seven pilot domains that cover highways, rail infrastructure, airports, urban mobility, vehicle connectivity, ports, and ecommerce logistics. Important benefits and improvements in each of the seven pilot domains established by TransformingTransport will emerge from this project.

Projects: Smart Highways, Sustainable Connected Vehicles, Proactive Rail Infrastructures, Ports as Intelligent Logistics Hubs, Smart Airport Turnaround, Integrated Urban Mobility, Shared Logistics for E-commerce

# S19 Interfaces Portugal

# S20 | European Green Leaf

The European Green Capital Award (EGCA) launched in 2008, is one such initiative. Following its success, many smaller cities seek EU recognition of their effort and commitment in the areas of sustainability & environment. In response, the European Commission has launched the European Green Leaf Award.

# S21 **SETA project**

SETA will create methodologies and technologies for: (i) Effective and efficient gathering of large-scale heterogeneous data and information sensed by physical sensors, mobile devices, collected over large scale via participatory sensing and crowdsourcing, as well as derived from institutional, public and private bases; (ii) Designing and developing real-time, personalised and ubiquitous transport and mobility services for citizens and businesses; (iii) Designing and developing a dashboard for decision makers which will allow effective daily and long-term planning of transport in the metropolitan areas, as well as support resilience



	and safety of mobility.
S22	INEA/ DG MOVE
	Meet representatives of INEA/DG MOVE and get the latest updates and publications on the spot
S23	PTV Group
	PTV Group's information stand offers leaflets and brochures. The stand provides information about travel demand modelling and real-time solutions, as well as offers technical support to municipalities dealing with SUMPs.
S24	Amminex Emissions Technology A/S
	Amminex Emissions Technology is a Danish cleantech company founded in 2005. Our vision is "A clean world driven by clean engines", and our inventions and innovative technology provide cost efficient emissions technologies globally for diesel driven applications to enable superior and transparent DeNOx performance in real world operation, for both first-fit and retrofit, and with quality meeting industry standards.  Amminex  sclid technology - clean dir
S25	The Traffic Agent
	The Traffic Agent is an application and a mapping tool that gives children a possibility to contribute in to making roads in their local area and to school better and safer. The Traffic Agent records the children's reports and tracks their immediate feedback on positive and negative aspects of their route to school. It pins the children's reports in to an electronic map. This gives valuable information that can be taken in to consideration in our work to improve roads and increase traffic security. The Traffic Agent also maps their travel routine and who they are travelling with. This information is important to us, because it allows us to collect numbers on how many there is that are travelling by bike, by foot, or if they make use of the public transportation system to school.
S26	Ping if you care!
	Ping if you care! (http://pingifyoucare.eu) is a participatory campaign giving cyclists the opportunity to communicate and engage directly with local governments in order to increase safe cycling in the city. The main goal is to collect and visualise conflicts and locations of unsafety (infrastructural but also emotional) from the point of view of a highly heterogeneous demographic group of cyclists. Participants download the Bike Citizens app and install their Pinger! on their bicycle or on their jacket. At the exhibition stand, interested parties can get in touch with us to get an overview on the campaign, to get informed about how to participate and what is in for them.
S27	Voltia Deployment Planning
	This stand showcases Voltia Deployment Plans. These are the customised roadmaps that we prepare for each company/organisation/department interested in switching all or part of their commercial vehicle fleet to electric vehicles. We will show how we analyse their business operations and goals and each of their vehicle's routes to arrive at the specific recommendations we make. The Deployment Plan is a step by step plan for how to switch to electric, how to minimize operational disruptions and how take full advantage of the



	benefits that electrification offers.			
S28	Sustainable Mobility education for primary schools – "I am a climate hero"			
	Even small children can become genuine climate heroes by walking to school and bring an end to the daily car chaos at the school gates. The programme includes a parent's evening and 3 double lessons about climate change, teaching how to become a climate hero. This gives children a motivation to walk.			
	Numbers of activities:			
	Primary schools:11 Classes: 52			
	Children: 1.133			
	Parents: 900			
	Reduction of car journeys by an average of 8%			
	We are looking for partners in a new European project, where we can improve this scheme and develop it further.			
S29	LowCarb project			
	loW-CARb aims to enhance capacities for integrated low-carbon mobility planning in functional urban areas in Central Europe, in view of the potential for public transport in functional urban areas to contribute to achieving the EU's White Paper goals of cutting transport emissions by 60 percent by 2050 and halving the use of conventionally fuelled cars in urban transport by 2030.			
S30	Papercast - Low Power Passenger Information Display Solution			
	Papercast is a ground breaking digital bus stop passenger information. We offer an extremely economical replacement for legacy electronic systems and traditional paper timetables, while providing the ideal technology platform for smart city public transport information solutions. Papercast service is a turnkey solution for the transport passenger information displays featuring, informing about the estimated time of arrival, timetables, maps, occurrences, news, etc.			
S31	CIVINET Slovenia-Croatia-South East Europe Network			
	This stand presents the CIVINET Slovenia-Croatia-South East Europe Network as well as projects/activities of our members through written materials, presentations, educational films developed during CIVITAS ELAN project, etc. The stand will be a gathering point for Network members, but also a place to exchange ideas and discuss possible cooperation with Forum participants. ODRAZ will present the public participation method used in project "Dialogue on mobility in Zagreb", where two CIVINET members are also partners, City of Zagreb and Cyclists' Union.			
S32	Instityte de Cidades e Vilas com Mobilidade			
	The Institute of Cities and Towns with Mobility is a private association of public interest that wishes to draw attention, inform as well as educate technicians and citizens about the necessity to buil social territories of Mobility, according to political orientations defined by the development strategy within the European context.			



# S33 CIVITAS DYN@MO project Doing Cost-Benefit analysis or economic appraisal of investments and measures could be complicated and resource demanding, although the results may provide little guidance of the net benefit effects. The DYN@MO CBA-tool offers a simple, alternative way of doing rough estimations. It is an open Excel spreadsheet, easy to adapt and extend for more advanced users, yet possible to be run by CBA beginners. Come and see for yourselves, and perhaps also suggest how it could be improved. S34 SUCCESS, CITYLAB, and U-TURN projects: "SUCCESS' collaborative decision-making approach to urban freight transport" This stand will feature an interactive demo of a collaborative decision making approach for the planning of smart urban freight logistics related to construction, The stand will be a joint stand hosting three of the four current CIVITAS 2020 urban freight projects. S35 **CIVITAS RIA/IA projects** CIVITAS RIA/IA projects will have their visibility during the CIVITAS Forum Conference by sharing publications and promotional materials. S36 **Urban Transport Roadmaps** The Urban Transport Roadmaps project provides you with an on-line tool to help you develop the first scenarios of your SUMP. With its simplified approach the tool serves as a first step for people with nonspecialist knowledge and allows you to: explore and identify appropriate sustainable transport policy measures; quantify the transport, environmental and economic impacts of these measures; consider an implementation pathway (roadmap) for the policy scenario. S37 **MOTIVATE** project MOTIVATE will develop a platform and apps for enhancing the quality and quantity of data to be used by mobility planners, so as to support them in defining and analysing the urban mobility context and to evaluate the existing transport services. In particular the MOTIVATE platform functionalities will collect: travel diaries, evaluation of the existing transport services, assessment/acceptance of the SUMP new measures and services, while, lastly, social media will be used in order to further promote sustainable mobility solutions in the city. **S38 DAFNI Network of Sustainable Greek Islands** Activities relevant to sustainable mobility have been taking place since 2006, and in 2015 the dedicated Sustainable Mobility Department was established. Since then, the related actions have been intensified, leading to various activities. DAFNI's mobility department has the following main focus areas: 1) To empower sustainable mobility 2) Policy making and the European Dimension



# 3) Cross-sector activities S39 Cycling Embassy of Denmark The members of the CED represent the latest knowledge of all areas related to cycling. Our competencies include planning bicycle and people-friendly cities, creating synergy between cycling and public transport, building safe infrastructure for cyclists like cycle tracks and bicycle bridges, developing successful campaigns and municipal policies, designing urban furniture and much more. S40 **CIVITAS eLearning Centre** Learn anytime, learn anywhere about any sustainable mobility topic! Find the related eCourses and webinars in the CIVITAS eLearning Centre (http://civitas.eu/learning-centre), which currently features over 150 learning resources ... and growing every day. Filter quickly by thematic area, language, originating project and delivery format such as eCourse, webinar, podcast etc. Come by the stand of the CIVITAS eLearning Centre to experience this free service of the CIVITAS Initiative for yourself. You might also get inspired to add further tools to it, we'll show you how. S41 The Barraqueiro Group Transport company specializes in the design and implementation of innovative passenger and freight mobility solutions, seeking for satisfying all its clients' needs and interests, in a sustainable way. The leader in the Iberian suburban and interurban road passenger transport sector and a BARRAQUEIRO benchmark in rail and light rail operations, as well as an international road freight hauler, the Barraqueiro Group is proud of its long history and large experience, that dates back to its

# Annex 6 - Press clippings

July 30, 2017

## publico.pt

É em Torres Vedras que se discute este ano a mobilidade urbana sustentável <a href="https://www.publico.pt/2017/08/30/local/noticia/e-em-torres-vedras-que-se-discute-este-ano-a-mobilidade-urbana-sustentavel-1783624">https://www.publico.pt/2017/08/30/local/noticia/e-em-torres-vedras-que-se-discute-este-ano-a-mobilidade-urbana-sustentavel-1783624</a>

October 2, 2017

Stor europeisk transportkonferens i Umeå

days as a small bus company founded in 1915.

http://www.mynewsdesk.com/se/umea/pressreleases/stor-europeisk-transportkonferens-i-umeaa-2186239

October 2, 2017

sverigesradio

Transportkonferens hålls i Umeå

http://sverigesradio.se/sida/artikel.aspx?programid=109&artikel=6790130



October 2, 2017

umea.se

Stor europeisk transportkonferens i Umeå

http://www.umea.se/greenumea/arkivochsok/artiklar/storeuropeisktransportkonferensiumea.5 \_159c28515ded26ff4c3189c.html

October 1, 2017

El Diario Vasco

Irun obtiene un premio por sus iniciativas a favor de una ciudad más amable http://www.diariovasco.com/bidasoa/irun/irun-obtiene-premio-20171001001932-ntvo.html

September 20, 2017

transportesemrevista

Torres Vedras espera receber entre 500 a 600 participantes

http://www.transportesemrevista.com/Default.aspx?tabid=210&language=pt-PT&id=57224

September 27, 2017

ferpress

CIVITAS Forum 2017: Small Communities, Big Ideas

https://www.ferpress.it/events/civitas-forum-2017-small-communities-big-ideas/

September 28, 2017

revistafesta.com

Forum CIVITAS a decorrer de 27 a 29 de Setembro em Torres Vedras

https://revistafesta.com/online/beleza/item/1171-forum-civitas-a-decorrer-de-27-a-29-de-setembro-em-torres-vedras

September 29, 2017

tenews.it

L'Isola presenta in Portogallo il progetto "Elba Sharing"

http://www.tenews.it/giornale/2017/09/29/l-isola-presenta-in-portogallo-il-progetto-elba-sharing-71900/

September 28, 2017

Diena

Judriausios savivaldybės vardą šiemet pelnė Vilnius

http://www.diena.lt/naujienos/vilnius/miesto-pulsas/judriausios-savivaldybes-varda-siemet-pelne-vilnius-830737

September 21, 2017

"Toschi Art & Bike", il murales realizzato dagli studenti in Cicletteria

http://www.parmapress24.it/2017/09/21/toschi-art-bike-murales-realizzato-dagli-studenti-cicletteria/



September 1, 2017
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http://buildinggreen.gr/civitas-forum-2017/

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http://www.tenews.it/giornale/2017/10/03/caro-frangioni-le-tue-ragioni-del-no-deboli-e-legate-al-passato-71929/

September 28, 2017

valenciaextra

Valencia recibe un nuevo premio por las medidas de movilidad sostenible <a href="http://valenciaextra.com/es/valencia-recibe-premio-movilidad-sostenible/">http://valenciaextra.com/es/valencia-recibe-premio-movilidad-sostenible/</a>

September 27, 2017

elperiodic

València comparteix la seua experiència en mobilitat urbana sostenible durant el Fòrum Civitas 2017 a Portugal

http://www.elperiodic.com/valencia/noticias/526023\_val%C3%A8ncia-comparteix-seua-experi%C3%A8ncia-mobilitat-urbana-sostenible-durant-f%C3%B2rum-civitas-2017-portugal.html

